

**Simulated Students and Classroom Use of Model-Based Intelligent
Tutoring**

by

Kenneth R. Koedinger

Simulated Students & Classroom Use of Model-Based Intelligent Tutoring Systems



Kenneth R. Koedinger
Human-Computer Interaction
& Psychology
Carnegie Mellon University

CMU Director of the
Pittsburgh Science of Learning Center

Email: Koedinger@cmu.edu

Phone: 412-268-7667

Modeling & simulation to enhance education

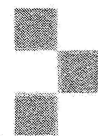
- Two paths:
 1. Students create models & use simulations
 2. Researchers create models of learners to guide materials development
- #1 is great way to *potentially* enhance learning, however,
- Understanding student learning (#2) is critical to effective design & use

Real World Impact of *HCI* & *Learning Technologies*

Algebra Cognitive Tutor

- Based on computational models of student thinking & learning
- Course used nation wide
 - Over 4000 schools, 35 states, 475K students use for 80 minutes per week

- Spin-off:



Carnegie Learning™

THE COGNITIVE TUTOR® COMPANY

Koedinger, Anderson, Hadley, & Mark (1997).
Intelligent tutoring goes to school in the big city.

Overview

- Background: Cognitive Tutors
 - Simulating tutoring
 - Data crucial to create accurate model
- Pittsburgh Science of Learning Center
 - Generalizing learning science & technology
- Examples of advanced modeling efforts
 - Simulating student learning
 - Modeling metacognition, help-seeking
 - Machine learning detectors of student engagement

Algebra Cognitive Tutor Sample

Analyze real world problem scenarios

An experimental aircraft has sunk off the coast of South Africa at a depth of 12,790 feet. The military have located the aircraft and are in the process of raising it to the surface. It is currently 7625 feet below the surface and is being raised at the rate of 185 feet per hour. (Hint: Consider the direction above sea level to be positive)

1. How deep was the aircraft five hours ago?
2. How deep will the aircraft be five hours from now?
3. When did the military start raising the aircraft?
4. When will the aircraft reach the surface?

To write an expression, define a variable for the time from now and use this variable to write a rule for the depth of the aircraft.

Use table, spreadsheet

	TIME	DEPTH
Unit	HOURS	FEET
Expression	H	$-7625+185H$
1	-5	-8,560
2	5	-6,700
3	-27.9189...	-12,790

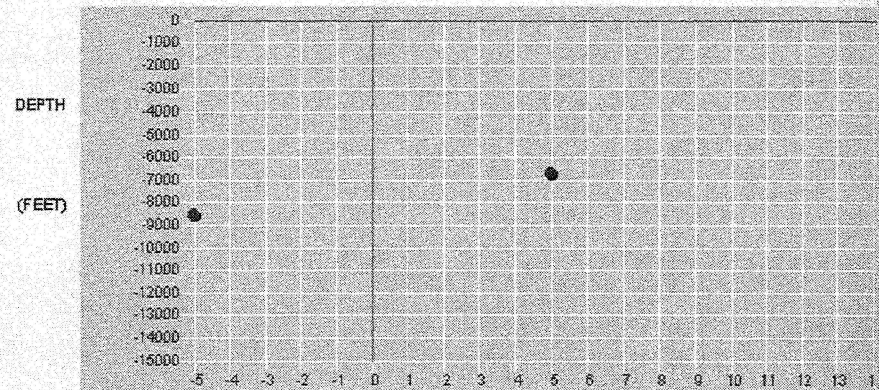
Model tracing to provide context-sensitive instruction

Messages

You have entered the given 0 in the wrong column of the worksheet.

Use graphs, graphics calculator

	Lower Bound	Upper Bound	Interval
TIME Settings	-5	15	1
DEPTH Settings	-15,000	0	1,000



Use equations, symbolic calculator

$$-7625+185H = -12790$$

Add 7625

$$185H = -5,165$$

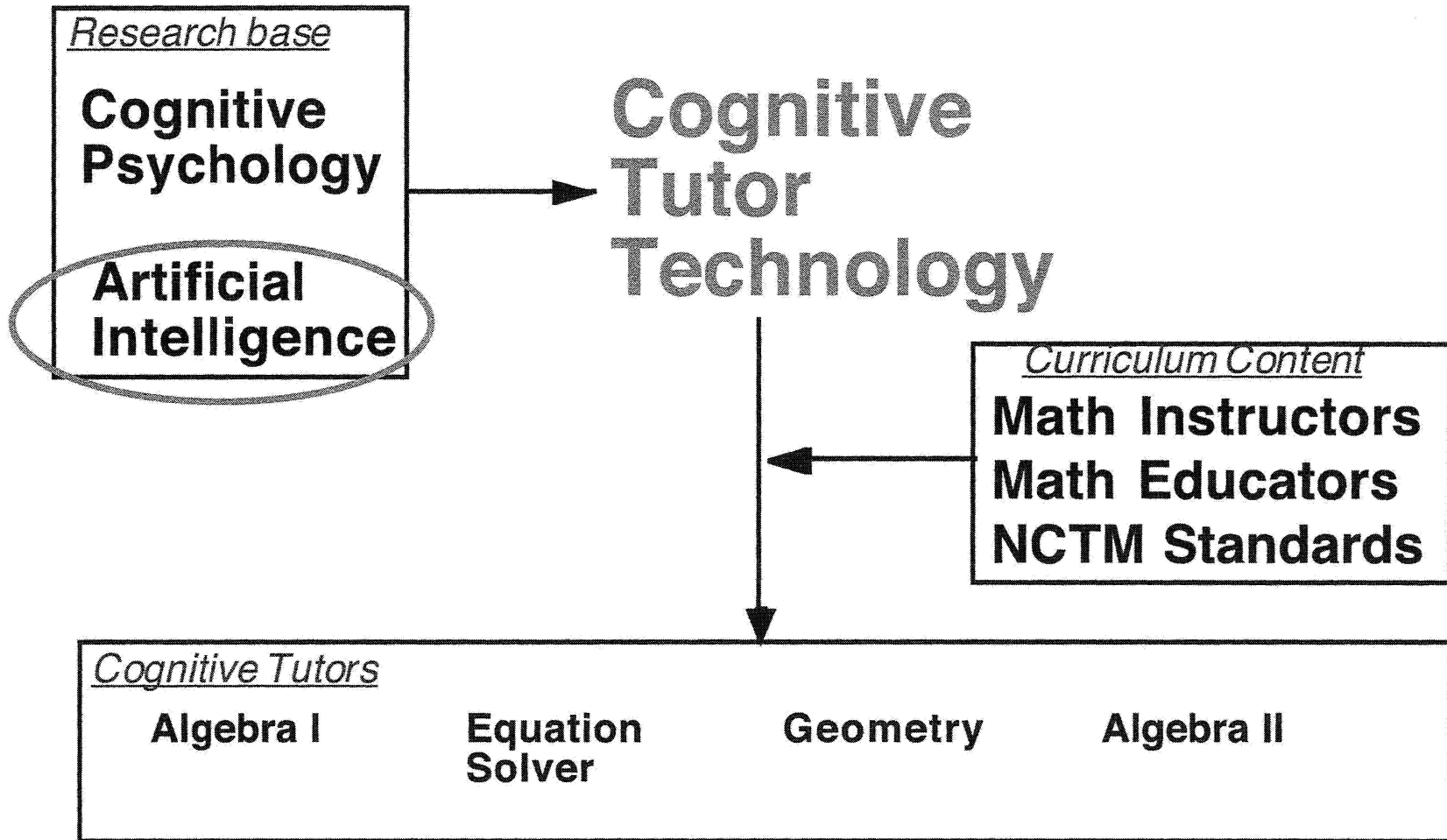
Divide by 185

$$H = -1,033/37$$

Tracked by knowledge tracing

skills	Progress	Description
Changing axis bounds	✓	Changing axis bounds
Changing axis intervals	✓	Changing axis intervals
Correctly placing points	✓	Correctly placing points
Write expression, any form	✓	Write expression, any form
Find Y, any form	✓	Find Y, any form
Find X, any form	✓	Find X, any form
Identifying units	✓	Identifying units
Entering a given	✓	Entering a given

Multi-Disciplinary Approach



Cognitive Tutor Technology:

Use ACT-R theory to individualize instruction

- Cognitive Model: A system that can solve problems in the various ways students can

Strategy 1: IF the goal is to solve $a(bx+c) = d$

THEN rewrite this as $abx + ac = d$

Strategy 2: IF the goal is to solve $a(bx+c) = d$

THEN rewrite this as $bx + c = d/a$

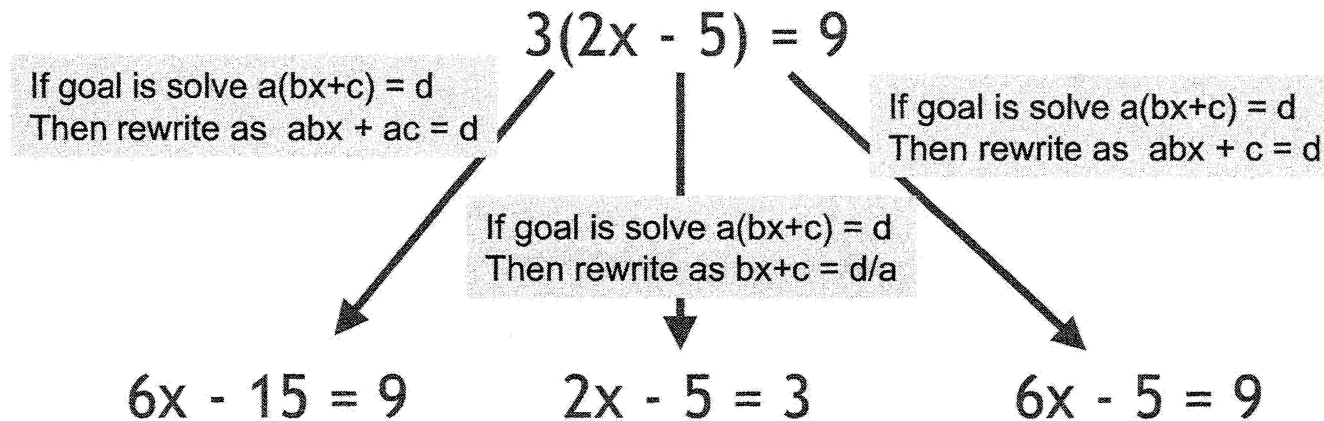
Misconception: IF the goal is to solve $a(bx+c) = d$

THEN rewrite this as $abx + c = d$

Cognitive Tutor Technology:

Use ACT-R theory to individualize instruction

- Cognitive Model: A system that can solve problems in the various ways students can

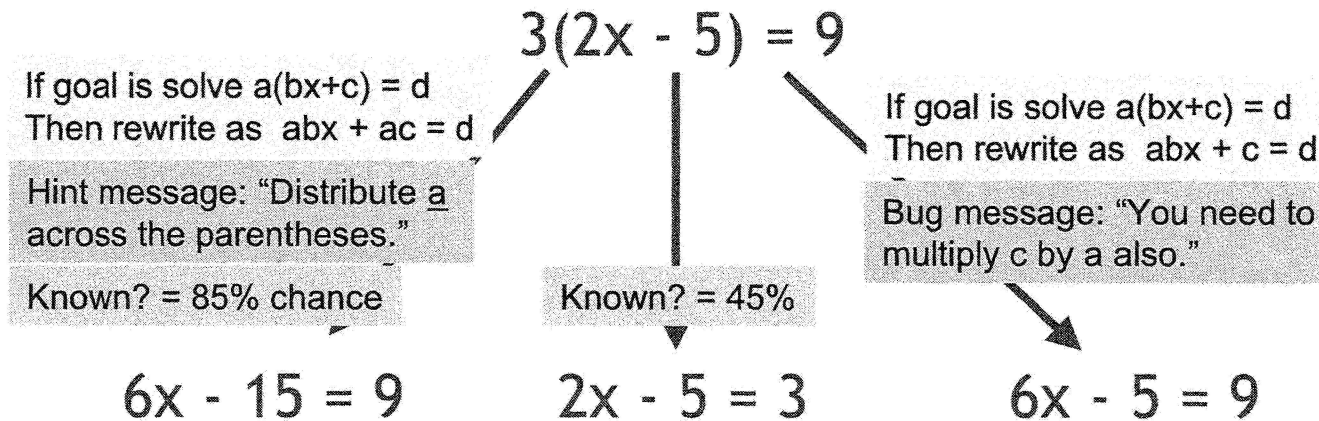


- Model Tracing: Follows student through their individual approach to a problem -> context-sensitive instruction

Cognitive Tutor Technology:

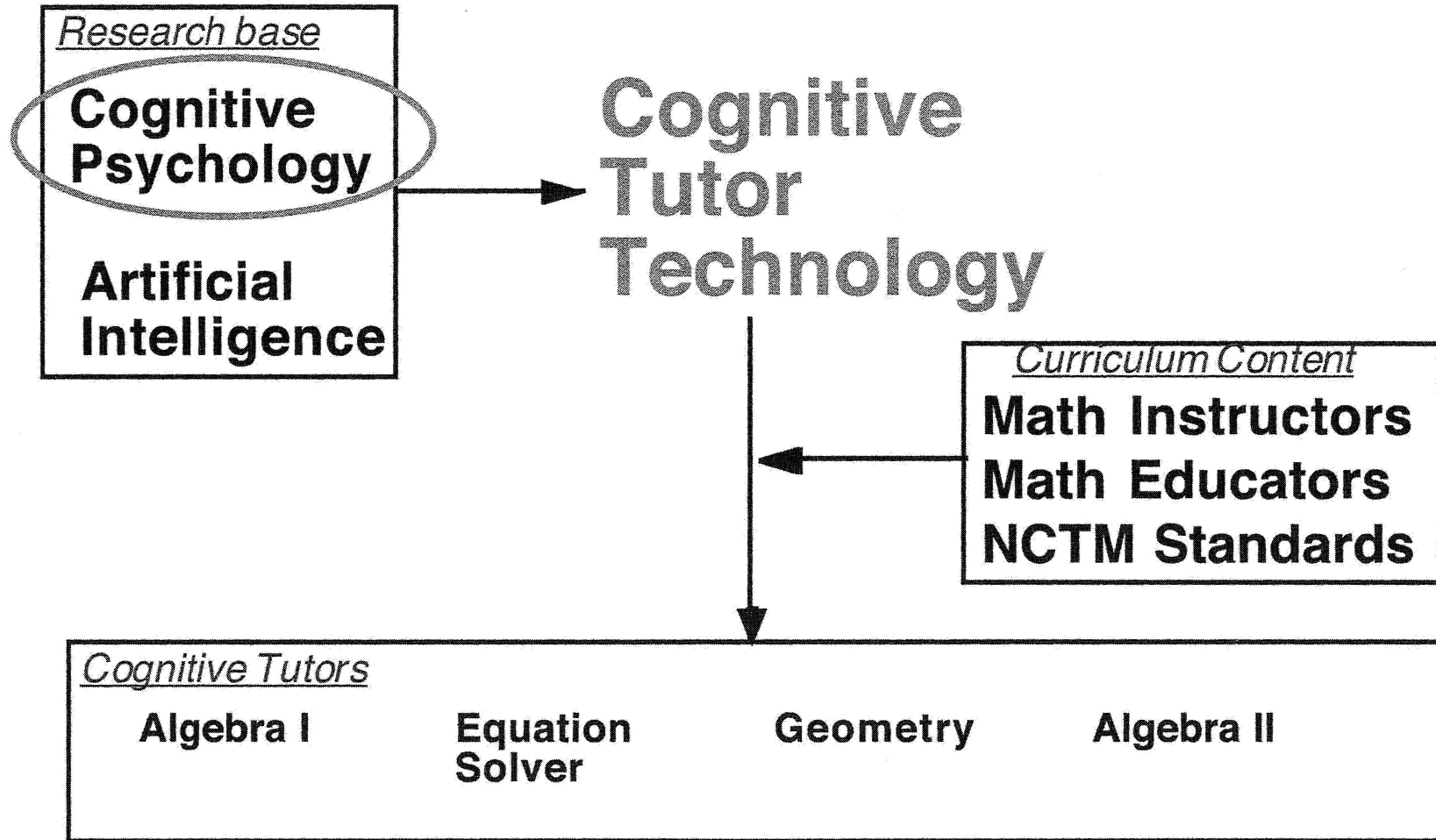
Use ACT-R theory to individualize instruction

- Cognitive Model: A system that can solve problems in the various ways students can



- Model Tracing: Follows student through their individual approach to a problem -> context-sensitive instruction
- Knowledge Tracing: Assesses student's knowledge growth -> individualized activity selection and pacing

Multi-Disciplinary Approach



What prior knowledge do algebra students have?

Which problem type is most difficult for beginning Algebra students?

Story Problem

As a waiter, Ted gets \$6 per hour. One night he made \$66 in tips and earned a total of \$81.90. How many hours did Ted work?

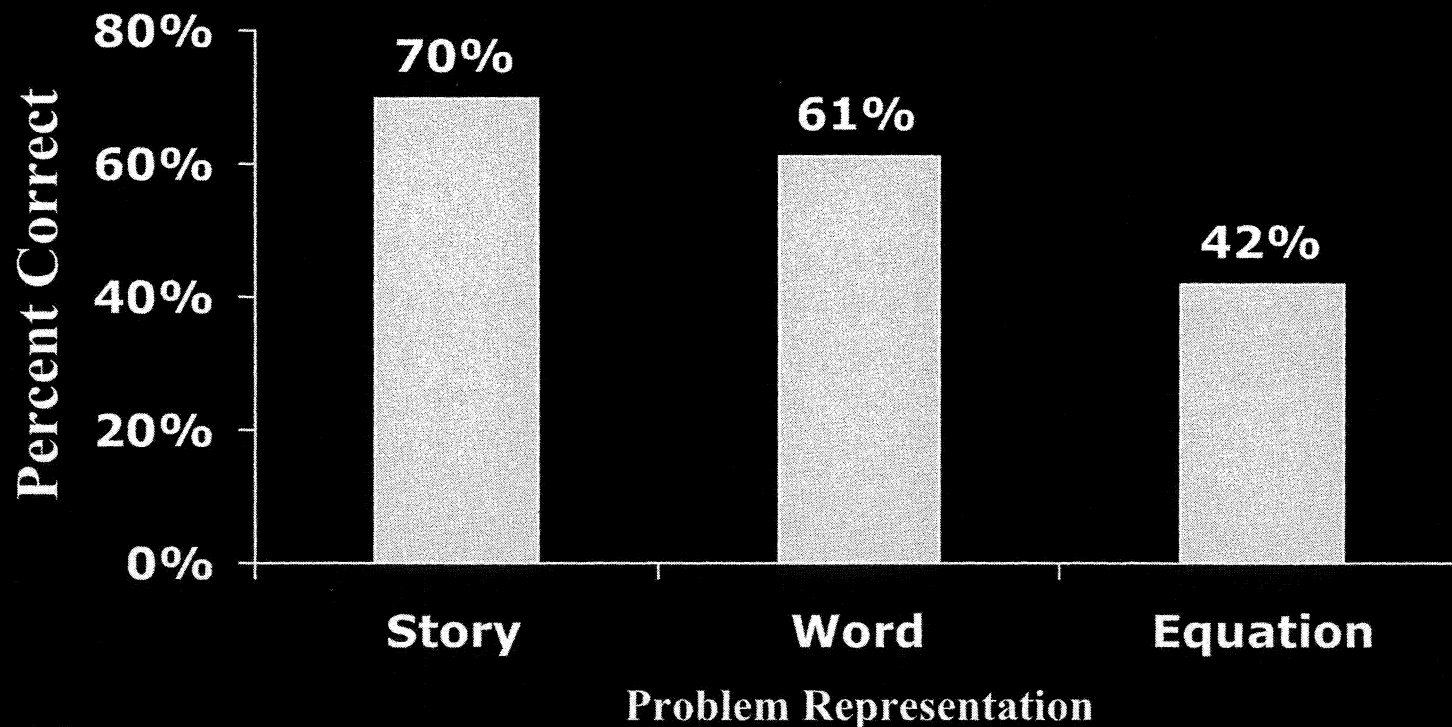
Word Problem

Starting with some number, if I multiply it by 6 and then add 66, I get 81.90. What number did I start with?

Equation

$$x * 6 + 66 = 81.90$$

Algebra Student Results: Story Problems are Easier!



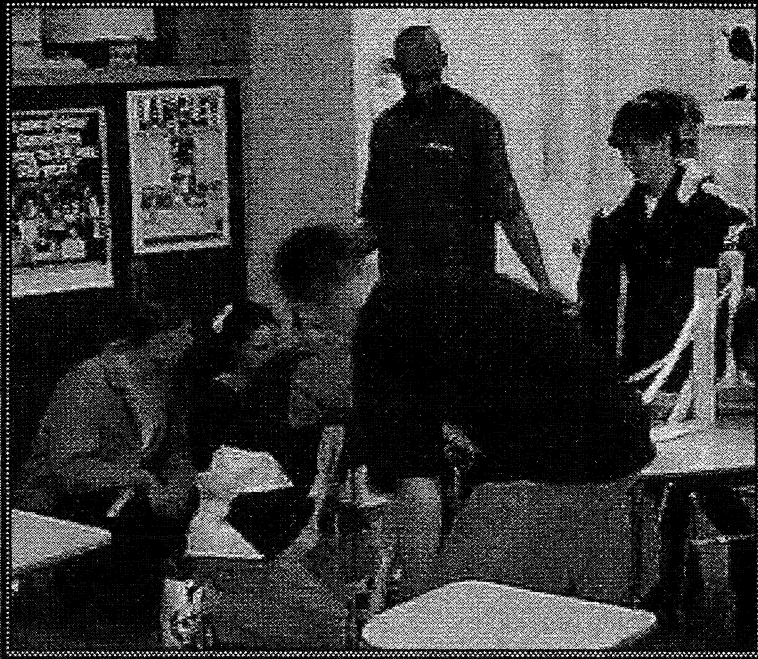
Koedinger, K. R. & Nathan, M. J. (2004). The real story behind story problems: Effects of representations on quantitative reasoning. *The Journal of the Learning Sciences*, 13 (2), 129-164.

Practical & Theoretical Implications of Surprising Results

- Guided Cognitive Tutor Algebra design
 - Success due in part to smoothly bridging from students' existing common sense
- Inspired basic *cognitive modeling* work to explain these results
 - Coded student solutions for alternative strategies & errors
 - Model could generate both & fit student data on frequency of both

Cognitive Tutor Algebra *Course*

- Integrated tutor, text, and teacher training
- In computer lab 2 days/week, classroom 3 days/week
- Learn by doing:
 - Project-based
 - Student-centered
 - Cooperative learning
 - Teacher as facilitator

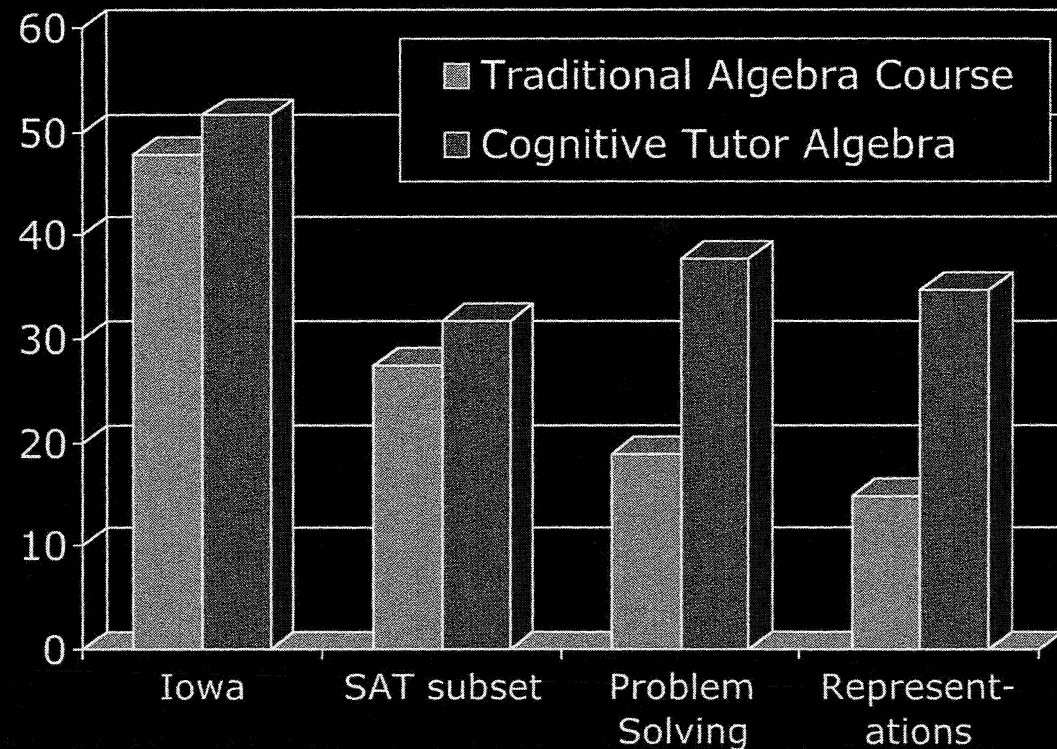


Original Field Study Results

- Full year classroom experiments with comparison classes
- Replicated over 3 years in urban schools
- In Pittsburgh & Milwaukee

- Results:
50-100% better on problem solving & representation use.

15-25% better on standardized tests.



Koedinger, Anderson, Hadley, & Mark (1997). Intelligent tutoring goes to school in the big city. *International Journal of Artificial Intelligence in Education*.

Many other studies of Cognitive Tutor Algebra

- 11 study reports available
 - From 1994 to present, 11 different districts
 - More than 8000 students in these studies
 - Most run independently of Carnegie
- Significant positive results in all but 1 case (which was a tie)
- See www.carnegielearning.com/results/reports

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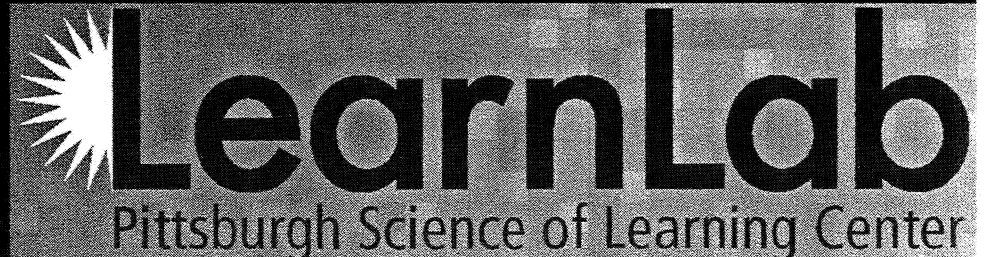
Transition to Pittsburgh Science of Learning Center

Past Success:

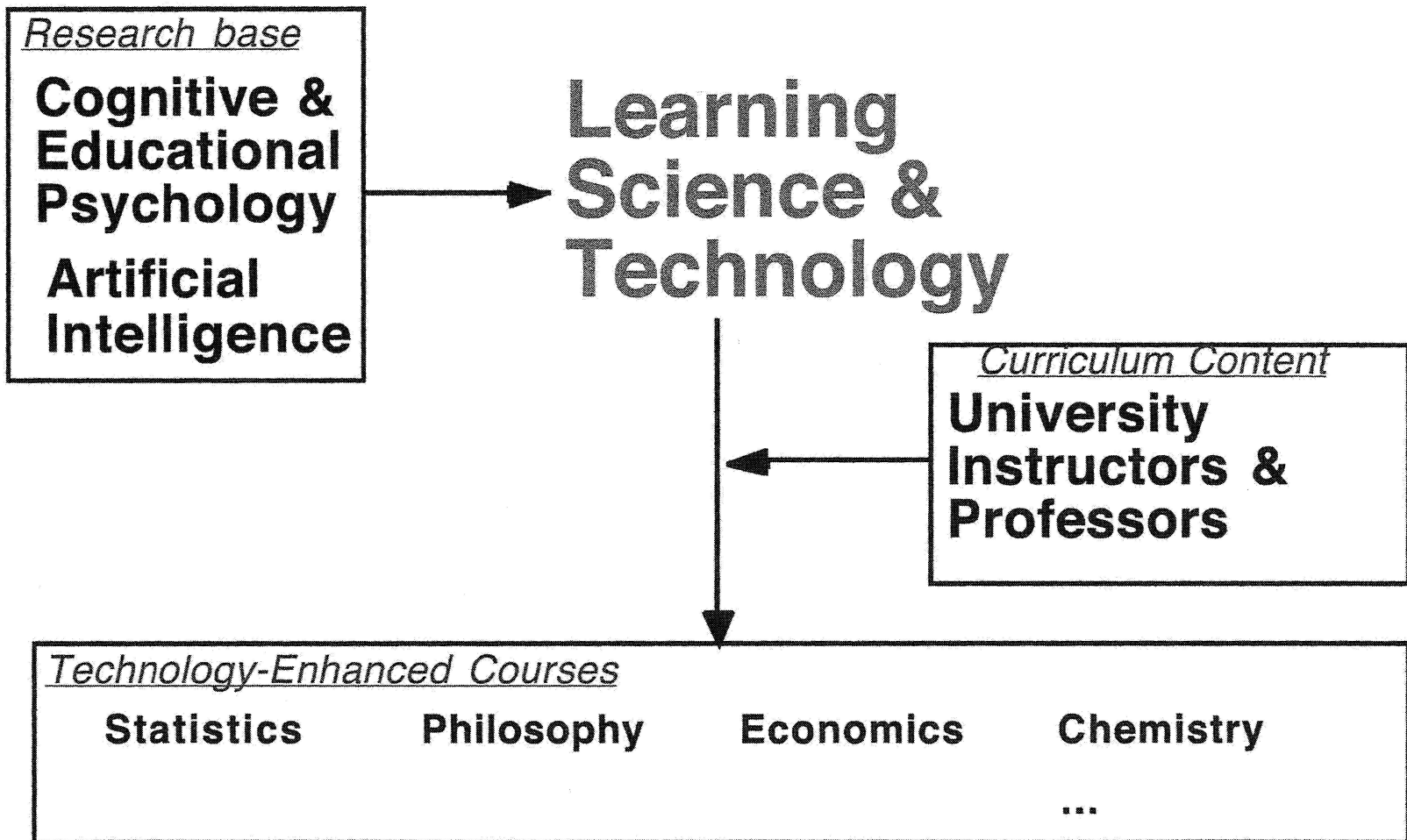
- Cognitive Tutors as delivery vehicle
 - Bring *existing* Learning Science to classroom

New Goal:

- Cognitive Tutors as research platform
 - Create *new* Learning Science & Technology
- 5 year, \$25 million research center:



Generalizing Cognitive Tutor Approach



Pittsburgh Science of Learning Center (PSLC)

- *Problem*: Inadequate theory to engineer courses to be provably effective in raising student achievement
- *Solution*: PSLC's theory & facility development
 - Theory: Unified effort toward *robust learning* theory
 - Facility: *LearnLab's* courses, technology, DataShop
- Scientific merit & broad impact
 - Advance a practical learning theory, evidence-based education, fast & natural dissemination

PLSC Focus on Robust Learning

- Other Intelligent Tutoring Systems yield better learning on immediate post-tests
 - Woolf, Graesser, VanLehn, ours ...
- Push to address *robust learning*
 - *Transfer* beyond isomorphic probs
 - *Long term retention*
 - Preparation for better *future learning*
- Address both sides of ed wars
 - Basic fluency & deep conceptual understanding
- Tutor at meta-cognitive level

PSLC's Resources

- 7 Technology-enhanced courses where researchers can run studies
 - Algebra, Geometry, Chemistry, Physics, French, Chinese, English
- *Data Shop*
 - A repository of student learning data sets
 - Reporting, export, & analysis tools
- Tools for authoring tutors ...

LearnLab: 7 testbed courses open for studies

- Technology-enhanced courses:
 - 2 math, 2 science, 3 language courses
- Tutors, simulations, video, chat rooms, multimedia ...

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French Culture Tutor

Remember, you can rewind and review the video! Please hit ENTER to record your responses.

What do you think he will respond?

They think anyone in this profession is an Arab

Explain why you think this will happen:

His dad seem to say that all Arabs own grocery stores. It definitely seems like a stereotype.

What do you think might be a likely response in your culture?

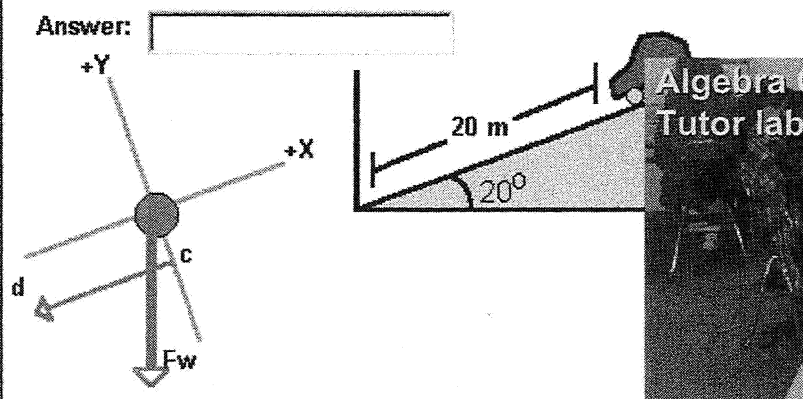
In my culture, the store manager would be very offended and reply with something equally offensive.

Physics intelligent tutor

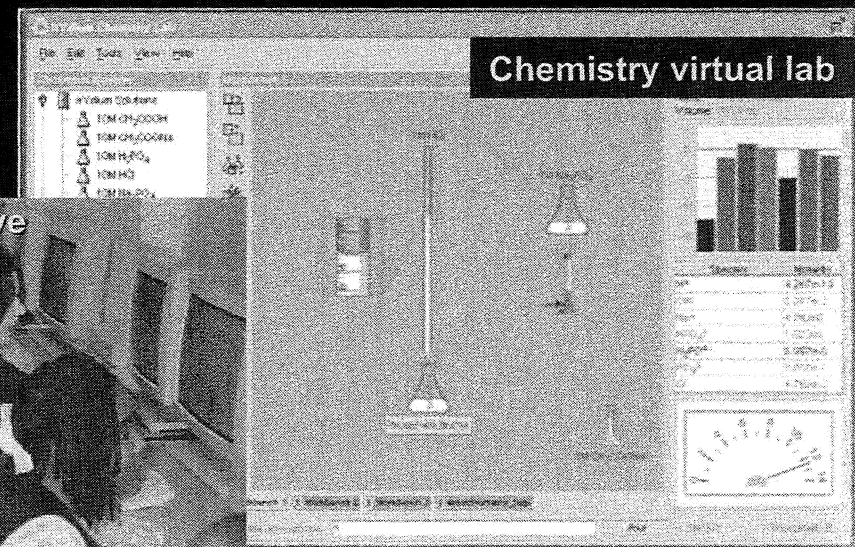
A 2000-kg car in neutral at the top of a driveway 20.0 m long slips its parking brake and rolls down. Assume that the driveway is frictionless.

What is the magnitude of the velocity of the car when it hits the garage door?

Answer:



Chemistry virtual lab

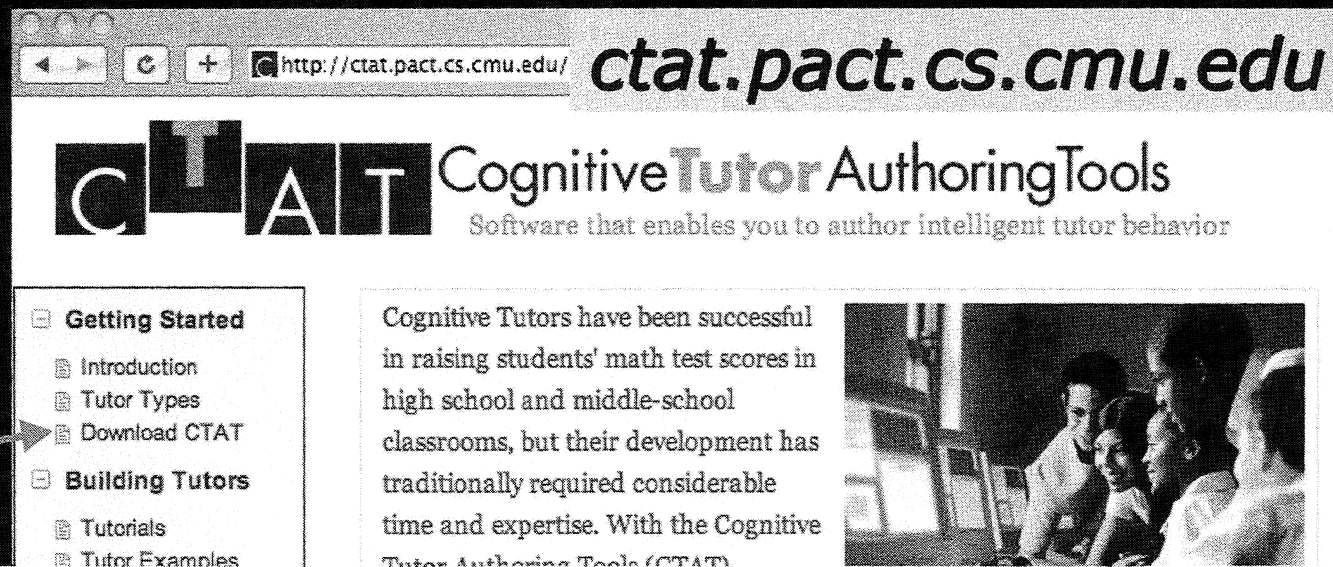



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Cognitive Tutor Authoring Tools (CTAT)

- Easier authoring of Tutoring Systems
 - Non-programmer methods
 - General plug-and-play architecture
- Tutors created in a variety of domains:
 - Chemistry, Thermodynamics, Genetics, Law, French culture ...



The screenshot shows the homepage of the Cognitive Tutor Authoring Tools (CTAT) website. The browser's address bar displays the URL <http://ctat.pact.cs.cmu.edu/>. The page features the CTAT logo, which consists of the letters 'C', 'U', 'A', and 'T' in a stylized, blocky font. To the right of the logo, the text reads 'Cognitive Tutor Authoring Tools' and 'Software that enables you to author intelligent tutor behavior'. A navigation menu on the left side of the page includes the following items: 'Getting Started' (with a sub-menu containing 'Introduction', 'Tutor Types', and 'Download CTAT'), 'Building Tutors' (with sub-menus for 'Tutorials' and 'Tutor Examples'), and 'FREE!' with an arrow pointing to the 'Download CTAT' link. A text box on the right side of the page contains the following text: 'Cognitive Tutors have been successful in raising students' math test scores in high school and middle-school classrooms, but their development has traditionally required considerable time and expertise. With the Cognitive Tutor Authoring Tools (CTAT)'. To the right of this text is a black and white photograph of a group of students sitting at a desk, looking at a computer screen.

Aids for Building Cognitive Tutors

- Iterative design-&-test for GUI
 - Building, testing, and modifying a prototype
 - Cycling quickly and easily
- Cognitive Modeling
 - Generating a cognitive model without programming
 - Human friendly testing & debugging

Solution

- Integrated intelligent authoring environment
 - CTAT: Cognitive Tutor Authoring Tools
 - Simulated Student: Machine learning agent that learns cognitive skills

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SimStudent

- Work with Noboru Matsuda & William Cohen
- Learn production rules by demonstration
- 3 parts: What, how, and when
 - What to operate on
 - How to operate
 - When to do it

Structure of a Production Rule

If

such and such *constraints* hold

When

among this and that *GUI elements*

What

Then

do *actions* with the GUI elements

How

Left Hand Side
(LHS)

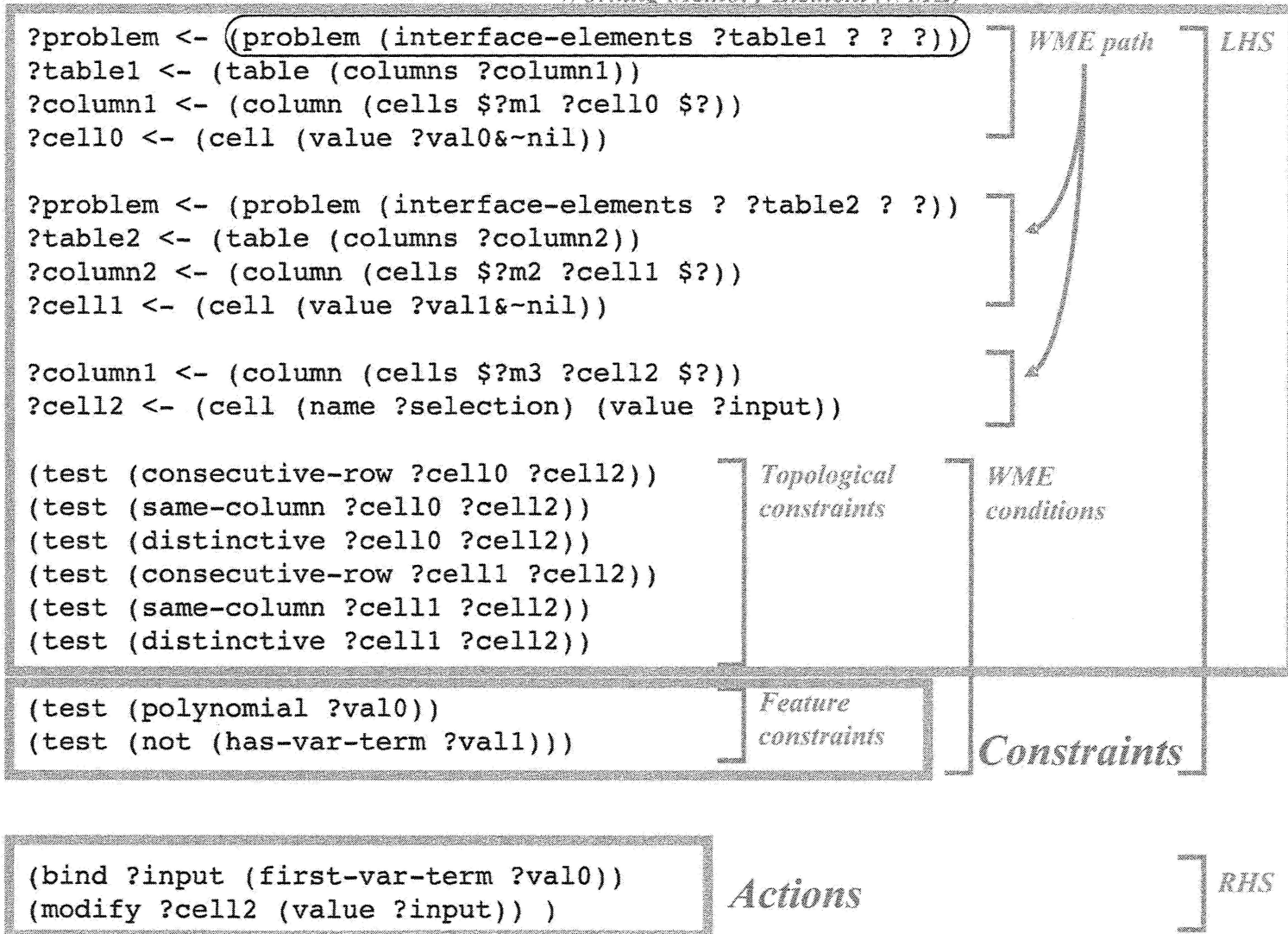
Right Hand Side
(RHS)

Structure of a Production Rule

(defrule trans-lr-lhs

Working Memory Element (WME)

GUI elements



Learning Techniques

(defrule trans-lr-lhs

Working Memory Element (WME)

Focus of attention

```
?problem <- (problem (interface-elements ?table1 ? ? ?))
```

```
?table1 <- (table (columns ?column1))
```

```
?column1 <- (column (cells $?m1 ?cell10 $?))
```

```
?cell10 <- (cell (value ?val0&~nil))
```

```
?problem <- (problem (interface-elements ? ?table2 ? ?))
```

```
?table2 <- (table (columns ?column2))
```

```
?column2 <- (column (cells $?m2 ?cell11 $?))
```

```
?cell11 <- (cell (value ?val1&~nil))
```

```
?column1 <- (column (cells $?m3 ?cell12 $?))
```

```
?cell12 <- (cell (name ?selection) (value ?input))
```

```
(test (consecutive-row ?cell10 ?cell12))
```

```
(test (same-column ?cell10 ?cell12))
```

```
(test (distinctive ?cell10 ?cell12))
```

```
(test (consecutive-row ?cell11 ?cell12))
```

```
(test (same-column ?cell11 ?cell12))
```

```
(test (distinctive ?cell11 ?cell12))
```

```
(test (polynomial ?val0))
```

```
(test (not (has-var-term ?val1)))
```

Topological constraints

WME conditions

Feature constraints

FOIL

WME path

LHS

=>

```
(bind ?input (first-var-term ?val0))
(modify ?cell12 (value ?input))
```

Brute Force Search

RHS

SimStudent demo ..

SimStudent Goals & Progress

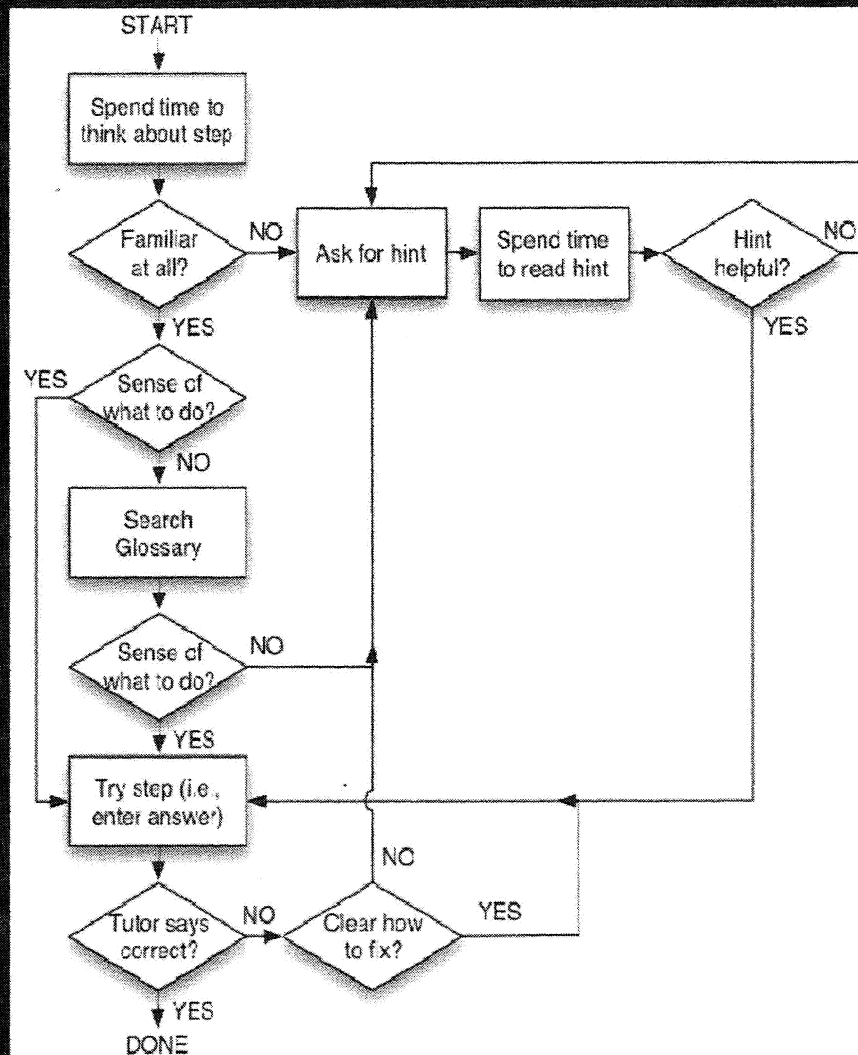
- Improving tutor authoring
 - Works in multiple domains
 - Past: Multi-column addition & multiplication, Tic-Tac-Toe, fraction addition
 - Current: Equation solving, Stoichiometry
 - Future: Scientific reasoning
- Simulating human learning
 - Studies varying:
 - Alternative curriculum sequences
 - Human-like memory limitations
 - Surprising result: Hard-to-easy curriculum sequence better than easy-to-hard

Tutoring Help-Seeking



Roll, Alevan, McLaren, Ryu, Baker, & Koedinger, (2006). The help tutor: Does metacognitive feedback improve students' help-seeking actions, skills and learning? In *Proceedings of the 8th International Conference on Intelligent Tutoring Systems*.

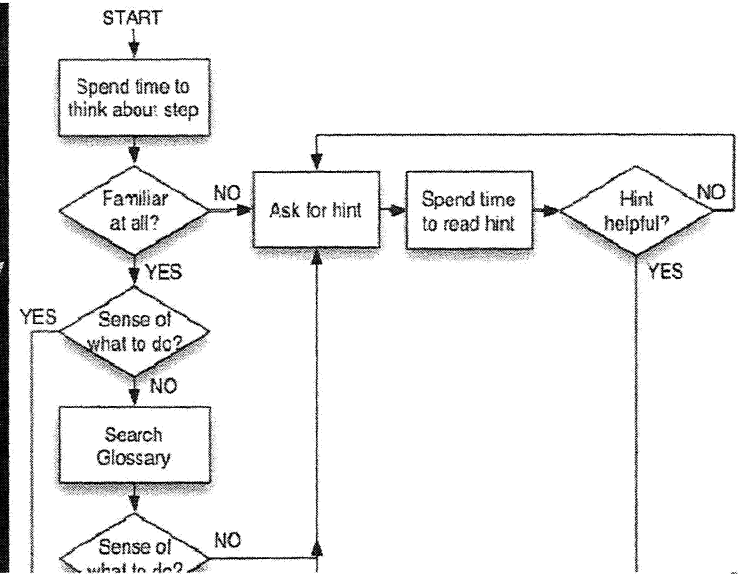
A model good student help-seeking behavior



- Production system implementation
- About 50 rules
- Use same model tracing technique
- But at the "metacognitive" level
 - In addition to geometry tutor at cognitive level

Tutoring Help-Seeking

- Goal: Foster long-term *learner independence*
- Model of desired learning & help-seeking behaviors



- Provide tutoring relative to this model

Scenario

Given: Line LT intersects Line HI at Point G.

1. If the measure of Angle LGH = 77 degrees, find the measures of Angles IGT and TGH.

m. ∠LGH	77	Reason	Given
m. ∠IGT	77	Reason	Vertical Angles
m. ∠TGH		Reason	

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Another example of using ML

Adapting to When Students
Game an Intelligent Tutoring
System

Former Phd student Ryan Baker

Gaming the System

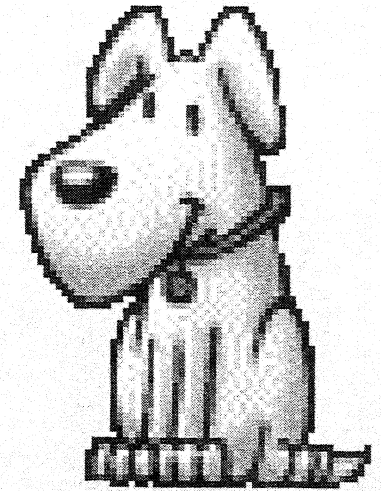
“Attempting to get correct answers and advance in a curriculum by taking advantage of the software’s help or feedback, rather than by actively thinking through the material”

For instance

- Systematic Guessing
(cf. Mostow et al 2002)
- Drilling through Hints
(cf. Wood & Wood 2000,
Alevan 2001)

"Scooter the Tutor"

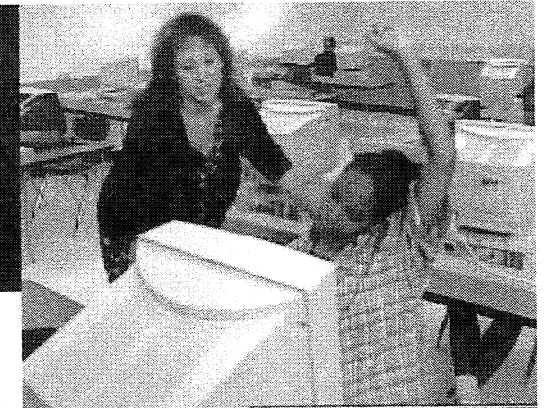
- A tutor agent
- Uses a *machine learning "detector"* to recognize student gaming behavior
- Intended to reduce gaming & negative consequences for learning



Gaming detector construction

1. Collect data

- Observe students in computer lab
 - Code off-task behaviors
- Get tutor interaction log data from same sessions



2. Train a machine learning system using data

- Techniques: Fast correlation-based filtering, forward selection on log data variables & interaction terms
- Generalized & cross-validated across four tutor domains

Samantha is trying to find out what brand of dog food her dog Champ likes best. Each day she feeds him a different brand and sees how many bowls he eats. But then her mom says that maybe her dog just eats more on days when he exercises more.

Please draw a scatterplot to show how many bowls the dog eats, given the dog's level of exercise that day.

- Understanding categorical variables
- Understanding numerical variables
- Determining whether a variable can be used in a bar graph
- Placing the independent variable on the X axis
- Placing the dependent variable on the Y axis
- Choosing the lower bound of an axis
- Finding the smallest value in a data set
- Finding the largest value in a data set
- Finding The range of a data set
- Choosing an appropriate scale
- Labeling the first value on the axis
- Labeling second value on the axis
- Labeling subsequent values on the axis
- Plotting the first point
- Plotting subsequent points

Problem SPLOT-09-C-0-10-0-10

Worksheet

File Edit Tutor Windows Help



Brand	Exercise (minutes)	Bowls
Bibbles and Kits	12	1
Barley's	25	0
Puppy Chew	28	3
Unleashed	5	0
Premium	18	1
Buster's	14	1
Delight	10	1
Tucker's Regular	38	3
Mad Dog	19	2
No Bones About It	27	2

Variable Type Tool

File Edit Tutor Windows Help


Brand

Exercise (minutes)

Bowls

Scooter the Tutor

File Edit Tutor Windows Help



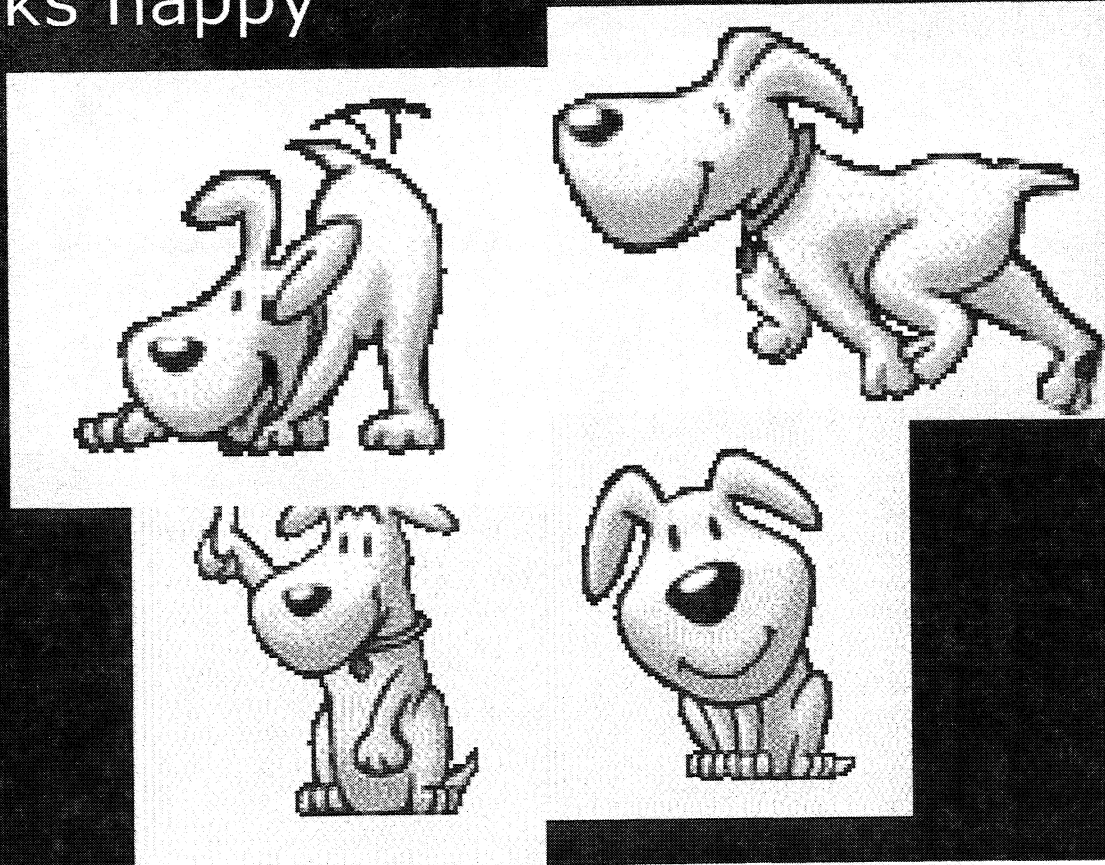
Hi! I'm Scooter the Tutor!
I'll try to help you learn how to learn!

During the Student's Tutor Use

- Scooter responds to gaming in two ways
 - Emotional expressions
 - Supplementary exercises

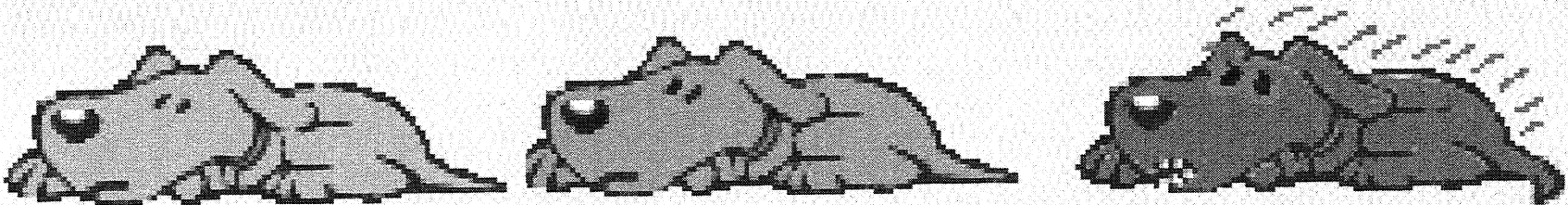
Emotional Expressions

- If the student never games, Scooter looks happy

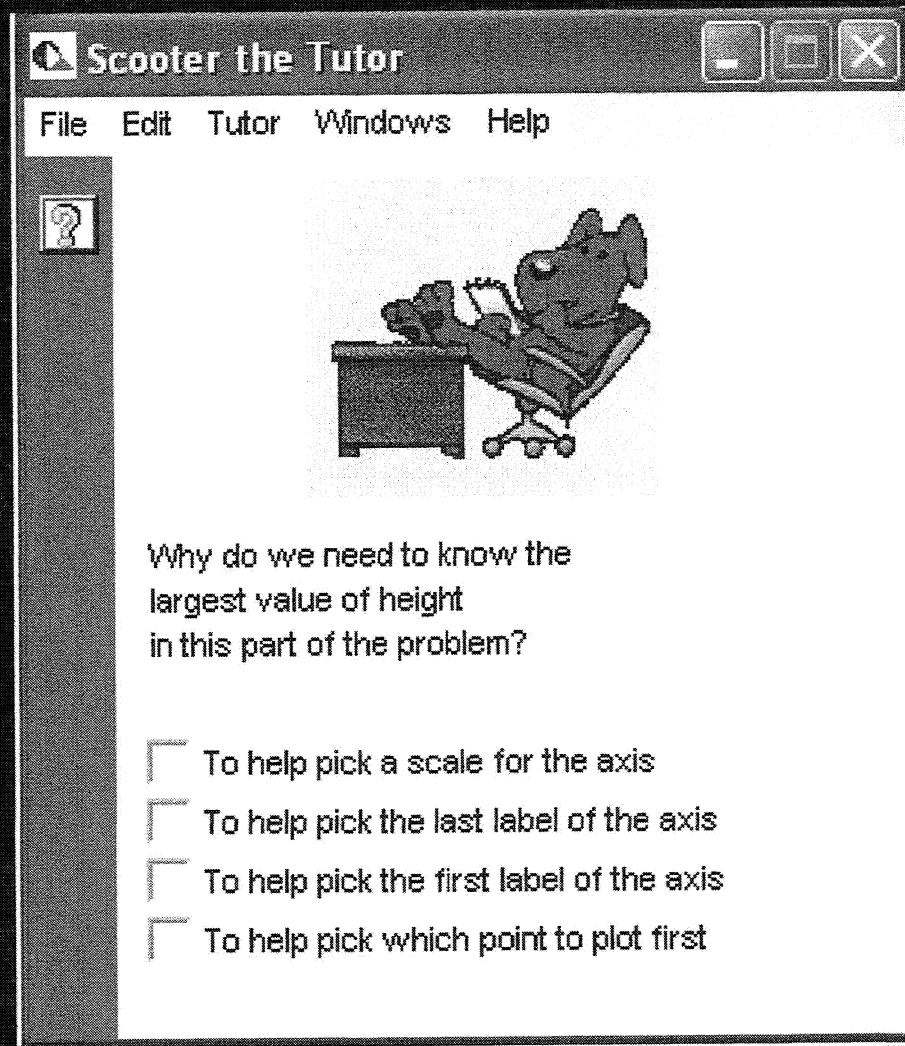


Emotional Expressions

- If the student appears to be gaming, Scooter looks increasingly displeased and becomes redder and redder



Supplementary exercises



- Multiple Levels
- If a student is wrong, receives another question

Scooter demo video ...

Scooter results

- Reduces gaming behavior
- Supplementary exercises increase learning
- Emotional responses do not

Baker et al. (2006). Adapting to When Students Game an Intelligent Tutoring System (*Best Paper at ITS06*)

Two kinds of student modeling approaches

1. Rational approach

- Analyze domain & code model that “makes sense”
- Example: Help-seeking model

2. Empirical approach

- Collect human data driven & use statistical machine learning to learn model
- Example: Gaming detector

- Remember PSLC’s resources

- One is *DataShop*
- It provides data needed for empirical approach

DataShop: Get data to build or test models of learning!

- Microgenetic log data of student learning over semester
- Data from math, science, language courses

PSLC DataShop

See LearnLab.org

welcome to the DataShop
home | help | log out

Home > Geometry All Students

Learning Curve

Error Report

Export

Dataset Info

Samples

deselect all

My Samples

Shared Samples

All Data

Learning Curve

View By

Knowledge Component

Student

Type

Assistance Score

Error Rate

View Predicted

Opportunity Cutoff

10

Step Rollup

Knowledge Component Models

Primary

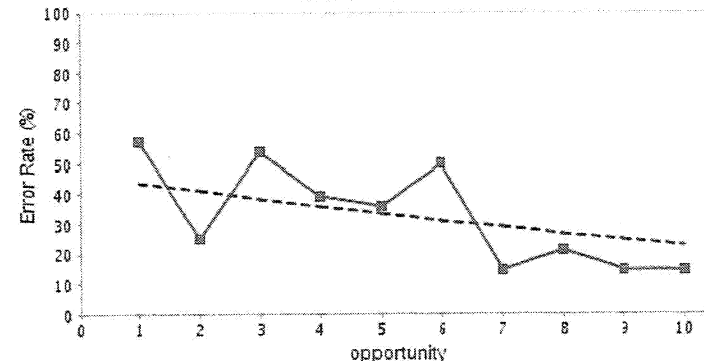
Secondary

Knowledge Components

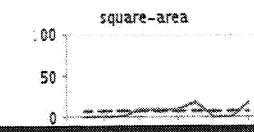
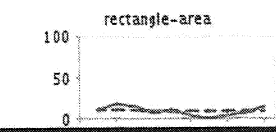
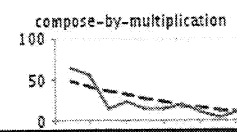
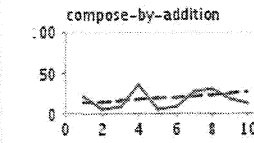
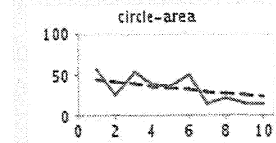
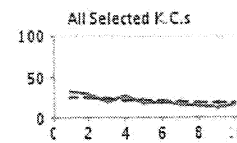
deselect all | select all

- circle-area
- circle-circumfe...
- circle-diameter
- compose-by-addi...
- compose-by-mult...
- equi-tri-height?
- parallelogram-area
- pentagon-area
- rectangle-area

circle-area



All Data										
Opportunity Number	1	2	3	4	5	6	7	8	9	10
Number of Observations	28	28	28	28	28	28	28	28	28	28



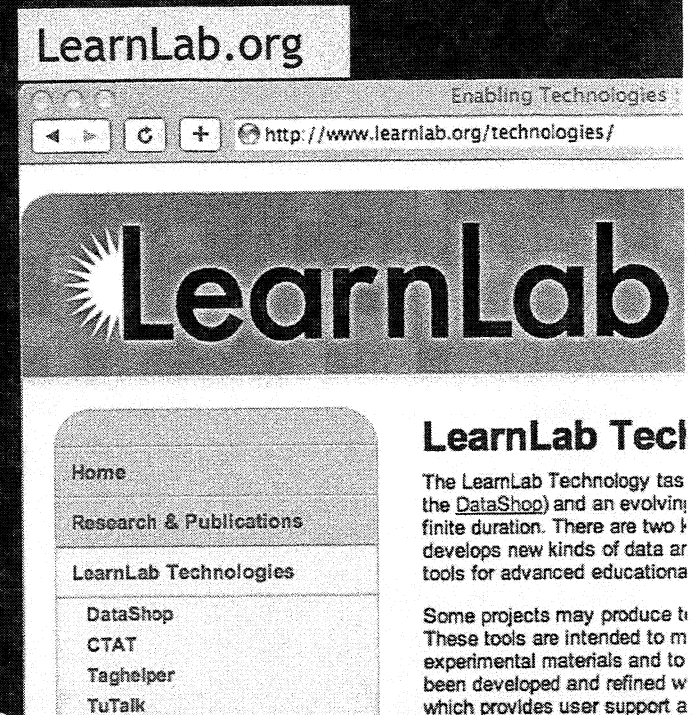
Conclusions

Summary

- Two educational uses of models & simulations
 1. Students create models & use simulations
 2. Researchers create models of learners to guide development of reliably effective materials
- Cognitive Tutors simulate & support tutoring
 - Data is crucial to create effective model
- Pittsburgh Science of Learning Center
 - Resources for modeling, authoring, experimentation
 - Repository of data & theory
- Examples of advanced modeling efforts
 - SimStudent learns rule-based model
 - Help-seeking model: Tutors metacognition
 - Scooter uses machine learning detectors of student engagement

Pittsburgh Science of Learning Center opportunities

- Propose a classroom study or attend summer school
- Analyze student data
 - TagHelper: Verbal data coding software
 - DataShop: Data sets, reporting & analysis tools
- Author a tutor or on-line activity
 - Cognitive Tutor Authoring Tutors
 - TuTalk: Authoring tutorial dialog
 - Open Learning Initiative
 - On-line assessments



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