Cross-Cultural Competencies for the NASA International Internship Project

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CCC DEFINED
- Skill that facilitates international and intercultural engagement
- Stems from both stable individual traits and behaviors and habits that can be strengthened over time
- Critical for workplaces and projects that include multinational and multicultural employees, such as NASA’s I² project

COMPETENCIES
- Confidence in one’s language ability
- Cultural sharing
- Positive models of engagement
- Awareness of one’s own culture
- General competencies (e.g., Trust)

ACTIVITIES
- Reflection on past language success
- Multicultural nights and activities
- Comparing variation within a shared experience
- Presentations by multinational NASA employees
- Scavenger hunts in a grocery store & downtown
- Happy hour events
- Team building & bonding activities

FUTURE STEPS
- Continue research on specific competencies
- Develop a logical schedule of activities
- Deploy schedule for the Fall 2017 NASA I² cohort
- Create qualitative and quantitative tests to determine project success

BENEFITS TO NASA
- Different cultures emphasize different things, so creating an inclusive international environment will facilitate creativity and problem-solving
- More diverse teams will dream up a greater range of possibilities & create better missions

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REFERENCES

www.nasa.gov