



# Cross-Cultural Competencies for the NASA International Internship Project

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## CCC DEFINED

- Skill that facilitates international and intercultural engagement
- Stems from both stable individual traits and behaviors and habits that can be strengthened over time
- **Critical for workplaces and projects that include multinational and multicultural employees**, such as NASA' I<sup>2</sup> project

## COMPETENCIES

Confidence in one's language ability<sup>1-2</sup>

Cultural sharing<sup>3</sup>

Positive models of engagement<sup>4</sup>

Awareness of one's own culture<sup>5</sup>

General competencies (e.g., Trust<sup>6</sup>)

## ACTIVITIES

- Reflection on past language success
- Multicultural nights and activities
- Comparing variation within a shared experience
- Presentations by multinational NASA employees
- Scavenger hunts in a grocery store & downtown
- Happy hour events
- Team building & bonding activities

## BENEFITS TO NASA

- Different cultures emphasize different things, so **creating an inclusive international environment will facilitate creativity and problem-solving**
- More diverse teams will **dream up a greater range of possibilities & create better missions**

## FUTURE STEPS

- Continue research on specific competencies
- Develop a logical schedule of activities
- Deploy schedule for the Fall 2017 NASA I<sup>2</sup> cohort
- Create qualitative and quantitative tests to determine project success

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## REFERENCES

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