

# What is Model Based Anything?

Our Vision for "MBx"

# Model Based Anything Framework:

is the underlying structure of standards, rules of engagement, and functional allocations, and interfaces that exist between and amongst the MBx elements and supporting NASA infrastructure.



## Model Based Anything (MBx)

MBx is "model based" anything, is an integrated digital approach that uses designated common source(s) of mission data and models as a continuum across MBx capabilities (i.e., MBE, MBIM, MBPM, MBMA) to transform mission(s) and/or system(s) performance from concept through disposal.



A way to self-organize MB communities & our work

# **MBx** Vision



Model Based Anything (MBx) Vision is to modernize how the Agency designs, develops, delivers, operates, and sustains missions. NASA Model Based transformation is an integrated digital approach that uses designated common source(s) of mission data and models as a continuum across MBx capabilities to support lifecycle activities from concept through disposal. MBx Drives the institutional, program management and engineering practices towards improved agility, quality and efficiency, which results in improvements in acquisition and execution.

# MBx Approach

MBx approach is to securely and safely connect people, processes, data, and capabilities across an end-to-end digital enterprise. MBx enables the use of models throughout the lifecycle to digitally represent mission(s) and/or system(s) of interest (i.e., acquisition, system of systems, systems, processes, equipment, facilities, products, parts) in the virtual world.

# **MBx Benefits**



### **MBx Expected Benefits**



## MBx Strategy





This MBx strategy is intended to guide the planning, development, and implementation of Model-Based activities across the mission(s) and system(s).

# MBx Goals & Objectives



#	Strategic Goal	Strategic Objective
1	Models are the basis for decision-making for the NASA ecosystem (e.g., to include our partners, industry, academia, and supply chain).	<ol> <li>1.1 Develop and implement plans to digitally represent system(s) of interest across the MBx Domains to improve communications and collaborations.</li> <li>1.2 Document lessons learned to develop and adopt best practices for creation, integration, and curation (i.e., accurate, complete, trusted, and reusable) of models within/across MBx domain(s) and identify requirements to the MBx Framework and STD/HBK 7009</li> <li>1.3 Prove the utility of models to inform enterprise and program decision-making across the lifecycle of missions(s) and system(s) such that models become the norm for execution</li> </ol>
2	Implement findable, accessible, interoperable, reusable, understandable, secure, and trustworthy (FAIRUST) to improve decision velocity and credibility across the NASA ecosystem (e.g., to include our partners, industry, academia, and supply chain) using model(s).	<ul> <li>2.1 Identify the common source(s) and define the framework for mission(s) and system(s) model(s) and information/data</li> <li>2.2 Establish policies and procedures to ensure proper use of model(s) and model(s) information/data</li> <li>2.3 Use the common source(s) and framework throughout the lifecycle of mission(s) and/or system(s)</li> </ul>
3	Utilize advanced MBx capabilities to increase the design cycle speed, increase mission throughput, and enable unprecedented missions.	<ul> <li>3.1 Establish an end-to-end MBx digital framework that connects the digital and physical worlds across mission(s) and/or system(s) lifecycle</li> <li>3.2 Make use of innovations to improve breadth and depth of awareness, depth of insights, and speed of decision (i.e., earlier and faster) making to enhance the execution of NASA missions</li> </ul>
4	Achieve seamless integration and interoperability of model(s), information/data, and processes across the NASA ecosystem (e.g., to include our partners, industry, academia, and supply chain)	<ul> <li>4.1 Develop, mature, and use methodologies and standards for integrated &amp; interoperable advanced modeling processes</li> <li>4.2 Identify and specify the requirements to OCIO and use resulting IT infrastructure(s) to enable advanced modeling</li> <li>4.3 Identify and specify the requirement for securing IT infrastructure and protecting intellectual property and controlled unclassified information.</li> </ul>
5	Adoption and support of MBx	<ul> <li>5.1 Capture and Improve the Mbx knowledge base and lessons learned</li> <li>5.2 Adapt current policies, handbooks, processes, etc. to accommodate MBx framework</li> <li>5.3 Provide MBx curriculum and training for reskilling the workforce (e.g., APPEL)</li> <li>5.4 Lead and support MBx transformation efforts</li> </ul>

National Aeronautics and Space Administration



# Enterprise Digital Transformation:



WHY

# ENTERPRISE DT STRATEGY

# Context: A Changing World

- Our missions are increasingly complex and integrated with industry, on constrained budgets & timelines.
- The aerospace industry, and the **world**, is transforming around us
- 21<sup>st</sup> century business processes are outpacing our legacy systems
- Top talent is expecting to work in a digitally-enabled workplace

## NASA must transform...

# Goals & Objectives: Harness digital technologies to .

1. Transform the way we WORK

# 3. Transform the agility of our WORKPLACE

Improve complex decision making

Make partnering easier Speed delivery Increase interdisciplinary innovation Increase public & stakeholder engagement

Enhance employee engagement Expand employee capabilities Maximize employee productivity Improve operational readiness & agility Make teaming easier Rearchitect processes that work together



Sondra's digital assistant alerts her to a newly published partner data set related to her science research. She kicks off a bot to transfer & clean the data and integrate it into her model. Using analytics to rapidly cross-check the results, she discovers a potential breakthrough.

# Imagine a NASA where...

Caryn is excited to have joined a 1-day collaboration jam session with new teammates from across NASA to quickly learn and apply AI/ML tools on an elusive space suit challenge. She loved helping the mission and can't wait to share her new ideas with her financial peers. George pauses digital manufacturing of an urgent job after a critical IoT sensor alert. He imports the data history into the lab digital twin model and forecasts the job can safely continue, avoiding delays.

# Transformation Outcomes: Work

**1. Transform** the way we WORK

OBJ	ECT	IV	ES

Improve complex decision making

C

Ident

Define interoperable

NASA modeling

environments

Develop

open model/data

guidelines

Make partnering easier

Speed delivery

Increase interdisciplinary innovation

Increase public & stakeholder engagement

NEAR-TERM	MID-TERM	
Make data available & findable	Norm use of data analytics	
Expand hybrid team collaboration solutions	On-board partners faster Add data/models to contract deliverables	
ntify & eliminate top process bottlenecks	Norm model & software re-use	

Implement workflows & AI/ML engines

Use data to guide stakeholder interactions

Data-driven decision making is routine

**FAR-TERM** 

Working with partners is fluid

Execute at modern speed of business

Interdisciplinary discoveries are common

Real-time, customized stakeholder engagements

# Transformation Outcomes: Workforce

2. Transform the experience of our WORKFORCE

AMAGI REGID

	OBJECTIVES	NEAR-TERM	MID-TERM	FAR-TERM
	Enhance employee engagement	Provide universal access to basic tools Test transformation incentives	Provide consistent access to tool suites by function/discipline Connect & reward transformation adopters /exemplars	Enhanced recruitment, retention & motivation of top talent
A DATE OF	Expand employee capabilities	Define digital skill needs by position; train 25% employees OJT via data analytics & AI/ML use-cases	Digitally upskill 75% of employees Add analysis / modeling to duties	Culture promotes continuous growth & agility
	Maximize employee productivity	Deploy intelligent search to find data Optimize & automate routine processes	Test digital assistant use-cases Deploy dynamic talent finding/matching tool	Employee time optimized on high value work

# **Transformation Outcomes: Workplace**

# 3. Transform the agility of our WORKPLACE

 OBJECTIVES	NEAR-TERM	MID-TERM	FAR-TERM
Improve operational readiness & agility	Deploy plant automation, IoT monitoring, & Al/ML insight models Test Infrastructure Digital Twins	Integrate IoT & AI/ML w/Digital Twins for forecasting Deploy readiness / demand decision lens	Affordable access to best-in-class capabilities
Make teaming easier	Expand hybrid team collaboration solutions Speed approval for new networked capabilities	Add emerging tools to hybrid team solutions Start migrating systems to role-based access (vs. geography)	Smooth geographically agnostic internal & external teaming
Rearchitect processes that work together	Optimize & automate workflows for top process pain points Transform local org processes	Rearchitect integrated enterprise processes & workflows, for mission support & mission	Modern, seamless processes & services

# **Coalition Model**

- Coalitions of the Willing: co-invest in shared solutions to common challenges
  - Focus on cross-cutting agency challenges aligned by Transformation Outcomes
  - Connect orgs with needs/solutions to develop shared solutions to benefit all
- Engage users & owning orgs throughout systematic test/mature of DT solutions
  - Ensures real solutions to user needs
  - Ensures sustainable solutions for owners
- Benefits:
  - Minimize fragmentation / duplication / barriers
  - Maximize learning / progress / adoption



ENTERPRISE DT SOLUTIONS

WHAT

# **DT** Portfolio Elements

<u>Grand</u> <u>Challenges</u> Compelling transformation

use cases



## **Strategic Thrusts**

Cross-cutting digital enablers

**Transformation** 

## Architecture Integration framework

# Enablers: DT Strategic Thrusts

**Cross-cutting enablers** required to achieve the Transformation Outcomes

> <u>Artificial Intelligence /</u> <u>Machine Learning (AI/ML):</u> Harness machine capabilities to augment human intelligence in an era of big data

<u>Data</u>: Ensure the data we need is Findable, Accessible, Interoperable, and Reusable (FAIR) to power data-driven decision making

## WORK



#### Process Transformation (PTx):

Transform our products and processes to maximize our efficiency and effectiveness to enable bolder missions faster

# AI/ML

Data



C&W

#### Model Based Anything (MBx):

Employ digital models to enable our people to address increasing complexity, scope, speed, uncertainty & changes

> Culture & Workforce: Foster digital savvy, enterprise connection, and growth mindsets

> > 18

## WORKPLACE

#### **Collaboration**:

Collaboration

Enable agile teaming via seamless, secure internal and external collaboration



# Integration: DT Transformation Architecture

DT's **Transformation Architecture** is our integration framework for communicating, connecting & integrating DT efforts across NASA into scalable interoperable solutions that benefit us all

## Ignite

Define Transformation Outcomes to spark and collect DT solution ideas from across NASA

### Connect

**Communicate & share DT solutions** and ideas from across NASA to promote collaboration and coalitions to build better multi-use DT solutions

#### Integrate

Establish interoperability guidelines, identify common requirements & contributing org solutions/capabilities. and develop coalitions to create enterprise DT solutions

### Facilitate

Attack barriers to developing solutions, build prototypes & pilots, and scale to operational solutions

# Aspiration: DT Grand Challenges

**DT Grand Challenges** are "real world" transformation pathfinder use-cases that serve as a lightning rod to catalyze enterprise DT adoption and integration and deliver tangible outcomes:

- Target user-centric, high-priority (important, urgent) real world challenges
- Enterprise-wide in applicability
- Difficult to accomplish yet ultimately tractable
- Focused pathfinders with finite scope on finite timeline
- Demand integration of **multiple DT Thrusts**
- **Participation** by many technical and non-technical organizations
- Have well-defined metrics (tangible outcomes)
- Capture employee imagination and stakeholder support



**Initial** DT Grand Challenges synthesized from DT Champions/OIC big pain points:

- Future of Work to jumpstart proficiency at fully inclusive hybrid teaming
- Smart Centers to attack facility sustainability

**Future** DT Grand Challenges = major use-cases derived from **Transformation Outcomes** 

HOW ENTERPRISE DT APPROACH

# DT Management Approach

Enterprise DT is **primarily a strategic initiative**, with limited "program" role

Define management processes ONLY where we need it, striving for:

- **Simple** Rightsized, streamlined and coordinated
- Collaborative We will transform as a team, and aim for transparency & alignment of our efforts across NASA
- **Accountable** What we do must accelerate NASA's transformation, to address common challenges facing us all
- Agile Deliver and try new things to meet the demand while aligning to technological advancements
- **Digitally enabled** Use digital best practices and the best information available make agile yet objective transformation

Informed by 7120 best practices  $\rightarrow$  not constrained



# **DT** Processes

## THINK BIG Plan & Coordinate

## START SMALL Execute & Manage

## ACT FAST Measure & Refine

- Partnering
- Integrating w/Other Initiatives & Organizations
- Ingesting Ideas & Selecting Investments

- Managing Execution
- Managing & Distributing Data
- Identifying & Mitigating Risks

- Soliciting Feedback
- Measuring Impact
- Refining Plans

- Communication
- Stakeholder Engagement



## Plan & Coordinate PARTNERING

NASA is a member of the aerospace and science community with **partners who are aggressively and simultaneously harnessing DT.** 

Enterprise DT acts as a **catalyst** to:

- Harvest best practices internally across NASA and from external partners.
- Leverage investments through teaming to speed our collective progress.
- Share results to communicate how DT drives effective solutions.

**<u>FY21 Progress</u>**: Accelerated efforts to leverage continuously improving **Amazon Web Services**, **Microsoft Azure**, **and Google Cloud AI/ML tools** developed for broader market needs, by expanding our user access, learning and diverse use-cases, such as "reading" 1960's era card catalog images for our digital library.

#### 4-2039

Monsanto Research Corp., Dayton, Ohio

STUDIES IN SOLID STATE MASS SPECTROMETRY Technical Documentary Report, 1 Jul. 1962 - 1 Jul. 1963

F. N. Hodgson and J. E. Katon Wright-Patterson AFB, Ohio, Res. and Technol. Div., Dec. 1963 29 p refs

(Contract AF 33(616)-8465)

(RTD-TDR-63-4145; AD-428995)

6/1/64

3 N64-20397

Monsanto Research Corp., Dayton, Ohio STUDIES IN SOLID STATE MASS SPECTROM Documentary Report, 1 Jul. 1962 - 1 Jul. 1 F. N. Hodgson and J. E. Katon Wright-Pr Res. and Technol. Div., Dec. 1963 29 p (Contract AF 33(616)-8465) (RTD-TDR-63-4145; AD-42899)



# Plan & Coordinate INTEGRATING WITH OTHER INITIATIVES & ORGANIZATIONS

Enterprise DT is **one transformation effort among many** across NASA, and will coordinate DT efforts through:

- Continuously refining a Transformation
   Architecture to integrate our collective DT efforts
- Use **agency councils** to facilitate enterprise coordination and strategy alignment
- Other mechanisms, such as embedded leaders, to ensure coordination with selected key organizations core to DT success

**<u>FY21 Progress</u>**: Developed initial version of a **Transformation Architecture** to organize goals of multiple transformation initiatives and conceptualized attributes of a Future NASA business model, all to lay the groundwork for defining interoperability guidelines for enabling enterprise DT solutions.



# Plan & Coordinate INGESTING IDEAS & SELECTING INVESTMENTS

# Enterprise DT will focus on <u>enterprise</u> solutions to Transformation Outcomes that require a catalyst

- Ideas solicited using a variety of mechanisms to get diverse top-down, bottoms-up and external partner ideas and perspectives
- Inclusive evaluation process with stakeholder participation using transparent selection criteria / weightings to prioritize into shared selectable pool
- Investments selected using **data-driven decision making** to integrate recommendations & evaluate alternatives
- Backlog of **selectable ideas shared** on DT Nexus

**<u>FY21 Progress</u>**: Hosted inaugural **DT Hackathon**, which enabled early adopters across NASA to team to rapidly prototype DT solution ideas that fed our portfolio, including using virtual reality to enable immersive collaboration for distant teams.



# Execute & Manage MANAGING EXECUTION

Enterprise DT will coordinate & facilitate the execution of a **portfolio of enterprise solutions** to achieve Transformation Outcomes

- Implementation Plans documented using agile ~3-page (equivalent) template designed for data ingest
- **DT Portfolio Dashboard** (built on Enterprise Data Platform, shared on DT Nexus) used to measure progress wrt cost, schedule, milestones, risks
- Management approach promotes agile decision making at lowest possible level using start/stop/continue gates
- Enterprise DT **promotes infusion** by engaging users and ultimate owning organizations throughout development

**<u>FY21 Progress</u>**: Created a **DT Portfolio Dashboard** on the Enterprise Data Platform that automates data ingest and visualizes performance issues to rapidly assess progress and risk/issues during DT project execution.



#### NASA Return to Onsite Work 2.0 Data: HHS, Criteria: CDC and NASA's, Update: week) What counties around NASA centers are currently exp increases in COVID cases, hospital bed usage, or influence illnesses? Which counties qualify for certain stages in the T Return to Work Framework? Or for phases in the CDC frame This dashboard aims to provide information about counties each NASA center to inform reopening.



# Execute & Manage MANAGING & DISTRIBUTING DATA:

# Enterprise DT will be an early adopter of an **enterprise data culture** by:

- Maintaining discipline in adopting consistent data formats, classifications, naming conventions, records management for a growing list of Data Asset Types
- Leveraging enterprise tools to streamline
   Lifecycle Data Management, including distribution mediums, web content management, tagging/ metadata, taxonomy, quality, access, analytics

**<u>FY21 Progress</u>**: In addition to using the Enterprise Data Platform for DT decision making, accelerated adoption to create **29 use-cases**, such as the **COVID Executive Decision Lens**, to enable NASA teams to leverage integrated enterprise tools to store, manage, aggregate and analyze data.



# Execute & Manage IDENTIFYING & MITIGATING RISK

Enterprise DT **accepts higher risk** in exchange for innovation and transformation, and will proactively manage risk posture by:

- Identifying risks associated with the overall DT strategy, the DT content, and DT project execution
- Mitigating risks using DT Portfolio Dashboard to evaluate progress, threats and opportunities, and using agile start / stop / continue decision making to pivot as needed

**<u>FY21 Progress</u>**: Beyond defining a risk registry for DT that is ingested into the DT Portfolio Dashboard, launched a prototype project to create a **Risk Digital Assistant** using AI/ML to alert project managers to trends where past projects have realized risks.



# Measure & Refine SOLICITING FEEDBACK

Enterprise DT will solicit feedback to both **ensure stakeholder alignment** and to **reveal unexpected issues/opportunities** for early decision making through:

- **Formulation Reviews** to ensure alignment with enterprise priorities, organizational strategic needs, user/employee solution requirements, and early adopter insights
- **Execution Reviews** to monitor and adjust performance of the portfolio: monthly internal project level, quarterly portfolio level reviews, and semi-annual BPR enterprise level
- External Assessments to evaluate alignment & opportunities with external partners and digital thought leaders

**FY21 Progress:** Experimented with mechanisms such as **ThinkTank** and O365 review features to rapidly solicit targeted feedback on formulation plans, which many DT Champions then incorporated into their organizations' repertoire of collaboration / feedback tools.



# Measure & Refine MEASURING IMPACT

Enterprise DT will work with stakeholders develop a methodology, to be **presented at initial BPR**, to measure:

- Progress on Transformation Outcomes and building the right solutions to enable NASA transformation
- Progress on adoption, aka Digital Maturity are organizations <u>using</u> the solutions correctly to achieve NASA transformation?

Methodology will calibrate for level of effort required:

- Begin with qualitative, indirect measures
- Over time develop quantitative, direct measures

**<u>FY21 Progress</u>**: As part of the **Orion Digital Twin** project, created a MBSE electrical system model used for real-time evaluation of anomalies/solutions during operations, making progress toward our "Improved Complex Decision Making" objective.



## Measure & Refine REFINING PLANS

Enterprise DT will use data-driven **opportunity management** to track and evaluate alternative courses of action and make risk-informed decisions to refine plans at all levels, specifically:

- Maintain a backlog of unfunded opportunities, shared on DT Nexus, as alternative solutions if/when risks on funded work materialize and efforts are terminated
- Keep up a list of technology trends and emerging transformation needs, again shared on the DT Nexus, as triggers to periodically assess the DT strategy, content and/or projects.

**<u>FY21 Progress</u>**: Prototype projects are highly exploratory, and when not successful, prototypes are terminated making room for additional awards from the backlog. The **Mission, Science & Engineering Platform** was a successful prototype that demonstrated efficacy of using HoloLens for partners outside of Mission Control to consume/visualize telemetry data; it is now being adapted for Smart Centers and possibly Moon/Mars autonomous operations.



# Measure & Refine COMMUNICATING

Partnered w/OCOMM to create a comprehensive Enterprise DT **communications strategy** defining:

- **Objectives & Outcomes:** create internal awareness and adoption, external partnership opportunities, and public excitement about how we work
- Audiences & Messages: strategically select who we are communicating to, and customize messages tailored to audience interests and change receptivity
- Mediums & Cadence: both regular "push" of headlines and on-demand "pull" mechanisms based on audience interests & curiosity

**DT Nexus** migration to the new SharePoint based NASA Intranet will now serve as a primary internal communication / connection hub for Enterprise DT

**<u>FY21 Progress</u>**: Piloted DT integrated communication strategy on the new SharePoint based NASA Intranet through the **AI/ML Knowledge Space**, which created a hub to aggregate/share learning resources, tools, relevant news, and more.

# Stakeholder Engagement

NASA's Employees The ultimate customers of DT efforts, who play a critical role by being open to new ways of working and new opportunities created by the digital age





#### **DT Steering Committee**

Chaired by the **Associate Administrator** with advice from representative OICs to ensure Enterprise DT enables federal & NASA priorities

#### **DT Thrust Teams**

**Early Adopters** from across NASA who follow DT trends and propose/explore DT applications to attack working level barriers to accomplishing high-value work

#### **DT Champions**

**Senior Leaders** from every NASA organization with authority and influence to adopt and align DT to enable organizational transformation goals



**NETWORKED** 

#### **DT Partners**

**External Organizations** who have a shared interest and co-invest in enabling our aerospace community to work seamlessly together at the global pace of 21<sup>st</sup> Century business

NEXT STEPS ENTERPRISE DT WAY AHEAD

# Conclusion

## • With APMC/MSC approval, *Formulation* is complete:

## WHY: DT Strategy — IGNITE transformation

✓ DT Goals & Objectives ensure DT focuses on accelerating larger NASA transformation
 ✓ DT Transformation Outcomes provide clear targets to rally & align all of our DT efforts
 ✓ DT Coalition Model ensures DT solutions yield results needed for users/investors

## WHAT: DT Results ->> CONNECT & INTEGRATE solutions

DT Elements continuously refine a portfolio of digital enablers (Thrusts), an integration framework (Transformation Architecture), & pathfinder use-cases (Grand Challenges)
 DT Implementation Plans detail current plans being executed across NASA to achieve enterprise-level DT Transformation Outcomes

## **HOW**: DT Approach **FACILITATE** *progress*

DT Processes provide enough structure only where needed: Simple, collaborative, accountable, agile, digitally-enabled
 DT Stakeholder Engagement coordinated through a network that integrates federal, organizational, partner, early adopter and employee perspectives

THINK BIG DOCUMENT SMALL SMALL FAST

Next steps: enter Implementation, with full attention on Connecting enterprise DT efforts and execution of FY22 projects, designed to solve initial Transformation Outcomes:

- Large Coalition Projects: Data & Knowledge Hub, Smart Standards, MBx Digital Engineering, Smart Reviews
- Small Prototype Projects: Early-adopter led emerging technology exploration
- Srand Challenges: FOW/MICS (FY22) to jumpstart fully inclusive hybrid teaming, Smart Centers (FY23) to attack facility sustainability
- > Integration: DT Nexus to share & connect DT efforts, Transformation Architecture to ensure interoperability of solutions



# Decision: Approve Enterprise DT Plan?



# NASA Transformation by Design

Ignite | Connect | Integrate | Facilitate

# NASA's Digital Transformation Overview

#### The What?





DIGITIZED



TRANSFORMED

**DT is employing digital technologies** (e.g., AI, mobile, cloud, data) to change a process, product, or capability so dramatically (e.g., real-time, intelligent, personalized, anywhere, anytime) that it's unrecognizable compared to its traditional form.

### The Why?



#### **Rearchitect our WORK**

Deliver increasingly complex missions leveraging increasingly complicated partnerships, on shorter timelines to achieve bolder outcomes that inspire the world



#### **Elevate our WORKFORCE Experience**

Create a seamless, integrated, and inclusive **employee experience** that energizes our people by feeling connected to the NASA enterprise, continuously grow, and take pride in rapidly delivering **high-value work** 



#### **Create Adaptive WORKPLACES**

Optimize a sustainable 21st Century cyber-physical work environment that powers flexible, adaptable, efficient, and effective employee and partner teaming.



#### Built on NASA's Strategic Thrust Focus Areas:

- Data
- Culture & Workforce (C&W)
- Process Transformation
- Collaboration
- Artificial Intelligence/Machine Learning (AL/ML)
- Model-Based Anything

Digital technologies can radically accelerate NASA's transformation goals.

10x or more

improvement



# Back-up Slides

# Digital Transformation – More Than Tools

Empower our people (and partners) to reinvent our products, processes, and capabilities by taking <u>full</u> advantage of data and cutting edge digital technologies to transform mission outcomes & enhance mission success

## TODAY

"My" data culture

Time spent on "paperwork"

Strategic decisions require timeconsuming data collection and analysis

Industrial partners cannot get access to NASA SharePoint/ MS Teams

> NASA best large federal agency to work for

# TRANSFORMED

"One" data culture

Automation frees employee time for more meaningful work

Real-time data and model-based analytics drive decisions

Work seamlessly with partners from any platform, anywher

NASA is the best place to w anywher

Digital Transformation is not the goal, it's a lever. A big one. NOT

Workforce

Mission Outcomes

Work

DT

Workplace

a tool or platform development program

# Nasa

# WHAT are the DT Thrusts?



WORK

## DT Outcomes Tier

<u>Artificial Intelligence /</u> <u>Machine Learning (AI/ML):</u> Harness machine capabilities to augment human intelligence in an era of big data



#### Model Based Everything (MBx):

**Process Transformation (PTx):** 

to enable bolder missions faster

Transform our products and processes to maximize our efficiency and effectiveness

Employ digital models to enable our people to address increasing complexity, scope, speed, uncertainty & changes

<u>Data</u>: Ensure the data we need is Findable, Accessible, Interoperable, and Reusable (FAIR) to power data-driven decision making



#### Culture & Workforce:

Foster digital savvy, enterprise connection, and growth mindsets

## WORKPLACE

#### **Collaboration**:

Enable agile teaming via seamless, secure internal and external collaboration

## WORKFORCE

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# WHAT will we actually do?

# NASA

#### **Grand Challenges**

"Real world" transformation pathfinders that serve as a lightning rod to catalyze enterprise DT adoption and integration and deliver tangible end-to-end outcomes, using integrated digital enablers



#### **Strategic Thrusts**

Catalysts for transformation → key shared enterprise-level digital enablers that orgs can use to accelerate transformation outcomes

#### **Transformation Architecture**

Integration plan for how those digital enablers can/should work together to power our future transformed NASA

We will field core digital building blocks (Strategic Thrusts) in an integrated way to create the NASA of the future (Transformation Architecture) and solve big problems (Grand Challenges).

# What is Digital Transformation (DT)?



## Digital Transformation has already changed our world...

Employing digital technologies (e.g., AI, mobile, cloud, data) to change a process, product, or capability so dramatically (e.g., real-time, intelligent, personalized, anywhere, anytime) that it's unrecognizable compared to its traditional form



## ... & technology discovery and convergence is accelerating change!



- Cloud Computing
- Mobile Access
- Automation and Robotics
- Big Data / Data Mining / Analytics
- Artificial Intelligence / Machine Learning
- Model-Based Systems Engineering
- Agile Software Development / DevOps / DevSecOps

- Internet of Things / Sensors
- Digitized Manufacturing (e.g., 3-D Printing)
- Augmented Reality / Virtual Reality
- Multidisciplinary Modeling and Simulation
- High Performance Computing
- Collaboration Platforms
- Social Media / Crowdsourcing
- Virtual Meetings
- And more...

# Home & Work: Common Denominators

MANAMANAMAN

# NASA

# Similar challenges at both home and at work:

- More demands
- More complex & complicated
- More interactions
- Faster paced
- More frequent changes
- More budget pressures



The same kinds of **digital solutions** that are helping us navigate modern life at home will also **transform our work world** 

# What is Digital Transformation?



# Why pursue DT?

# Transform NASA's Work

Deliver increasingly complex missions leveraging increasingly complicated partnerships, on shorter timelines to achieve bolder outcomes that inspire the world.

## From Maps to Apps... Digital Transformation <u>already</u> has changed our world.

TRADITIONAL





DIGITIZED



TRANSFORMED

Transform NASA's Workforce

Create a **seamless**, **integrated**, and **inclusive** employee experience that **energizes** and **connects** our people.

# Transform NASA's Workplace

Optimize a **cyber-physical work environment** that powers **flexible**, **adaptable**, **efficient**, **and effective** collaboration.

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# NASA's Digital Transformation Overview

NASA's Office of the Administrators' Business Innovation Office is executing an enterprise Digital Transformation (DT) program. **DT will** empower NASA's people to reinvent products, processes, and capabilities by taking full advantage of data and cutting-edge digital technologies to transform mission outcomes and enhance mission success.

Critical to NASA's DT is its Transformation Architecture (TxA) which will **guide the operationalization of DT at NASA, ensuring that DT efforts are coordinated and scalable.** The TxA is both tangible and intangible. Tangibly, it depicts NASA's future capabilities, functions, and relationships, and how digital will power them. Intangibly, it is a mindset and way of working that requires a sense of community, discipline, and practice.

The TxA blueprint is comprised of six strategic thrusts to guide seamless enterprise integration. The six strategic thrusts are:

- Data
- Culture & Workforce (C&W)
- Process Transformation
- Collaboration
- Artificial Intelligence/Machine Learning (AL/ML)
- Model-Based Anything

Employing digital technologies (e.g., AI, mobile, cloud, data) to change a process, product, or capability so dramatically (e.g., real-time, intelligent, personalized, anywhere, anytime) that it's unrecognizable compared to its traditional form



Strategic Thrust: Data



# **DT** Strategic Thrusts

Transformation Architecture (TxA) describes the functions in our transformed NASA enterprise and their relationships, along with the requirements/ standards/ guidelines for assuring their seamless integration harnessing the six DT Thrusts

Work = Mission Outcomes

## **DT Outcomes Tier**

Transform our products and processes to maximize our efficiency and effectiveness to enable bolder missions faster Transformation

## **DT Accelerants Tier**



**Process** 

Stakeholder Definition & Engagement

Key Role: Coordination @ Enterprise Level Led by: Digital Transformation Officer (DTO) Members: DT Thrust Leads

- Lead consensus on enterprise priorities
- Define architecture to accelerate OIC plans
- Develop & execute integrated Program Plan
- Catalyze partners & evangelize progress

#### Key Role: Outcomes @ OIC Level Facilitated by: DTO/DDTO in Domains Members: OIC DT Champions

- Collaborate on enterprise priorities
- Align OIC modernization plans
- Team to pilot common solutions
- Drive & share OIC progress



# **Back-Up Slides**

# Model Based Anything (MBx)

#### DEFINITION

MBx is "**model based**" **anything**, from engineering to safety to finance, and beyond.

MBx is characterized by a **well-defined framework for describing a system**, resulting in the creation of a functional digital workflow over the lifecycle of all NASA missions.

## CHALLENGES & GAPS – Solve via Strategy

- Lack of access to appropriate modelers (Workforce)
- Lack of discipline specific and integrated workflows (*Process*)
- Production level cluster and/or cloud environments (Tools and Infrastructure)
- Talent is segregated (Workforce)
- Best practices not developed (Process)
- Lack of enterprise infrastructure for creating authoritative sources (Tools and Infrastructure) Pre-decisional DRAFT, NASA internal use only

## VISION

To modernize NASA to make decisions with increasing complexity, velocity, accuracy, confidence, and adaptability by creating a digitally integrated, Model Based Enterprise.

Model-based processes and tools will be integrated across NASA disciplines, leveraging a digitally connected Enterprise that drives transformative gains in engineering, institutional, and management practices.

## GOALS

- Formalize development, integration, and use of models to inform decision making – accelerate from concept to operations up to 50%\*
- Provide enduring, authoritative sources of validated models and data – 40-60% less cost and time in design\*
- Radical productivity improvement to NASA practices 20-25% reduction in errors and waste\*
- Establish a supporting infrastructure and environment to automate activities within and across disciplines, collaborate, and communicate – 100x concepts with same resources\*
- Transform the culture and workforce to adopt and support MBx across the lifecycle 75%-100% employee engagement;
   40% increase in employee satisfaction\*

#### \*Notional metrics/subject to change

# MBx DT Capability Roadmap



Track	Work to Date	Near Term (2 years)	Long Term (5 years)	Future State
Workforce	<ul> <li>NASA MBSE, MBMA WG, CoPs</li> <li>NASA Pathfinders (use case demos)</li> <li>Open MBEE.org (JPL-led)</li> <li>Basic MBSE/MBMA training</li> <li>Introductory NASA training (APPEL &amp; SATERN)</li> </ul>	<ul> <li>Develop and socialize MBx terminology</li> <li>Identify skill set gaps; targeted training and hiring</li> <li>Initial job description revisions</li> <li>Initial comprehensive MBx training</li> <li>Views for expert/non-expert modelers</li> </ul>	<ul> <li>Dedicated MBx team to respond to goals</li> <li>Agency governance boards balance needed skillsets</li> <li>Most staff trained in established tools/processes</li> <li>Optimize man-machine interfaces</li> </ul>	<ul> <li>Informed engineering decisions from real-time data and analytics</li> <li>Workforce flexible to changing environment</li> <li>Workforce current with emerging MB technologies</li> </ul>
Process	<ul> <li>Various model-based efforts</li> <li>Vertical and horizontal integration</li> <li>Updated processes for new tools</li> <li>Targeted specific uses cases between tools</li> <li>Sharing of handbooks, best practices, and knowledge</li> </ul>	<ul> <li>Prioritize use cases to specific domains; expand based on needs/benefits</li> <li>Identify opportunities to leverage/augment existing models, assets, and data</li> <li>Initial standardization of processes/workflows</li> <li>Integration, model, or data exchange between tools for process improvements leveraging industry standards</li> <li>Target NPRs to update by lessons learned</li> </ul>	<ul> <li>Pilot opportunities for advanced MBx capabilities</li> <li>Implement tool integration/ interoperability/consolidation</li> <li>Share workflows and models</li> <li>Expand library to acquisition and risk/impact process models</li> <li>Key NPRs updated; relevant NPD, STD, HBK in work</li> </ul>	<ul> <li>Key processes modeled</li> <li>Data/analytics collection processes in place to support engineering decisions in modeling environment</li> <li>Partnerships (internal/external) to leverage new capabilities</li> <li>NPDs/NPRs fully compatible with MBx across key domains</li> </ul>
Tools and Infrastructure	<ul> <li>Inventory of tools ongoing</li> <li>Surveys/benchmarking continuous</li> <li>Digital engineering tools in use (e.g. requirements, discipline-specific, design, work control)</li> <li>Capture current capabilities</li> </ul>	<ul> <li>Inventory of tools, models, assets, data</li> <li>Understand data architecture/ decision making processes</li> <li>Deploy available infrastructure to enable program pilots</li> <li>Initial IT infrastructure in place to support cross center activities</li> <li>Identify center governance boards (prioritize opportunities, tools selection, funding)</li> </ul>	<ul> <li>Develop Agency library of enterprise tools, models, authoritative data sources</li> <li>Can create, exchange, and reuse models &amp; adv. tools (AI/ML, AR/VR)</li> <li>Implement criteria for determining the credibility of models</li> <li>Required infrastructure in place (e.g., cloud services)</li> </ul>	<ul> <li>Standards and customization procedures enable rapid initialization</li> <li>Immersive interfaces enable advanced capabilities (AI/ML &amp; AR/VR)</li> <li>MB tools governed through Agency collaboration</li> </ul>

# MBx Near-Term Roadmap



		FY20					F	Y21		FY22					
	MBSE/MBN	MA CoPs	MBx (	CoPs for	other Domains	e.g. ARM	1D, MB	3PM, MB Acquisit	on, Enterpris	e Arcł	rchitecture)				
	Initial trainir	ng/hiring ME	Syster	matic deployme	ent of traini	ng and	skilled workforce	e – broaden k	nowle	ledge					
		Define MB	x roles &	responsi	ibilities	Fill and	l institu	itionalize roles							
	, i	Det	fine views	/interfac	es for non-mod	elers	Contin	ue defining and li	nplement noi	n-mod					
		Ado	dress cult	ural attitu	udes about own	ership of n	nodels	and data	Optimize M	an-Ma	Nachine Interfaces				
	MBx CoP Working Groups for cross-domain collaboration and interoperability														
	TIMs to integrate MBx, DT Data, and AI/ML activities														
	Workshops with Centers & Mission Directorates							Agency Systems Integration Services Team							
	Define and implement common dictionary and ontology across MBx domains														
	MIAMI, other MBSE/MBMA pilots Lessons learned and bes						st practices (e.g. Data is a key Corporate Asset)								
	Define initia maturity mo	Define initial MBx Define application of MBx to domain processes Leveraging in						in NPDs, NPRs, and STDs for MBx dustry standards for Data and Model M V&V			MBx Enterprise Standards for Data and Model Mgmt, M V&V	odel			
	Identify MB	x infusion o	pportunitie	es	Identify, prior	itize, selec	, select and pilot opportunities								
	Establish and operate team to develop and maintain Enterprise environment for science, engineering, etc.														
	MBSE toold	chain and lib	oraries	Identify	y items reusable	e in other c	er domains Scal			Scal	ale to Enterprise				
	Identify cros	ss-cutting ar	nd	Define	MBx Enterprise	e Architect	ure	Evaluate and pu	Irchase tools		Implement and deploy MBx Environment(s)				
	domain-specific needs and capabilities Define and implement APIs for intera						nteract	action, integration, and interoperability							
								Develop MBx p	rofiles for sel	ect do	domains				
								Develop integra	ations with do	main	n tools				
		231 %/						Migrate domain	models and	data					

**Current or Future Activity** 

# MBx Near-Term Implementation Highlights





# **MBx Initial Implementation Activities**



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Use MBx Roadmap as best practices to <u>prototype</u> and <u>accelerate</u> model based approaches in selected (willing/ready) areas across the NASA Enterprise, to learn/illustrate benefits and inform scaling

#### Model Based Talent Management:

Develop a long-term roadmap for a technology enabled, integrated Human Capital IT platform to optimize HR experience for employees, supervisors, service providers @ speed of innovation -*Roadmap funded by OCHCO; Request \$1.8M/yr to begin execution; includes Data, Process, AI/ML and MBx work, integrated* 



## Model Based Acquisition:

Pilot a Model Based Realistic Cost Estimating (RCE) approach for hardware contract RFP and proposal evaluation process -Funded by OCFO/OP; Request extra \$200K to expedite pilot and scale to enterprise

# **MBx Initial Implementation Activities**



Use MBx Roadmap as best practices to prototype and accelerate model based approaches in selected (willing/ready) areas across the NASA Enterprise, to learn/illustrate benefits and inform scaling

### Model Based Program Management:

Identify model based methods to bridge divide between Technical (Systems Engineering) and Financial (Program Control) aspects in Program Management -*Funded – leverages PMIAA* 

Prototype machine learning Risk Digital Assistant – Funded by STMD; Request \$100K to accelerate



#### Model Based Project Management:

Study efficacy of common model based Project Management processes/tools to automate reporting and enable forecast analytics - Funded by ARMD; Request extra \$250K for WYE/project FTE to accelerate

# Model Based Program & Project Management



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Identify model based methods to bridge divide between Technical (Systems Engineering) and Financial (Program Control) aspects in Program Management; Pilot efficacy of common model based Program & Project Management practices to automate reporting, improve consistency/ accuracy and enable forecast analytics

Roadmap Alignment: Support enterprise goals for PM through MB integration; reinforce change management for other areas

User Community: NASA Program Management, Project Management, PP&C, Systems Engineering communities

#### **BENEFITS & RISKS**

#### **Benefits**

- SOA Capability growth in Program Management NASA can lead
- Increased efficiency, less manual integration between SE and PP&C
- Reduced project planning & reporting time, with quantified uncertainties
- Automated, intelligent metrics/trends for early, rapid insight on risks
- Faster communication of requirements and progress
- Facilitate coordination across rapidly expanding partner network

#### <u>Risks</u>

4/23/19

- Requires enterprise culture shift in PM community, centers
- MDs don't typically prioritize potential common enterprise approaches
- MBSE models are less mature than program control models
- May miss important content/considerations that are not explicit in current program/project structure
- Need to reinforce data fidelity throughout model

#### **KEY MILESTONES**

		Yea	ar 1			Yea	ar 2		Y	ear	3	
Concept development in coordination with PMIAA team												
Charter ARMD Study Team												
Review current processes and tools, including GCD models												
Develop recommendations for standard tools & Review options												
Pathfind STMD/GCPO Program Risk ML digital assistant												
Develop implementation plan and schedule for recommendations												
Pilot implementation												
Document lessons learned and explore scalability												

#### **STAKEHOLDERS**

- PMIO lead PMIAA to develop rqmnts/concepts for common MBPM
- Mission Directorates support through PMIAA
- OCFO support through PMIAA; process owner for PP&C
- OCE owns PM policy, coordinates MBSE with Centers
- STMD add machine learning risk predictor to Game Changing MBPM
- ARMD develop MD-wide MBPM rqmts (as feasibility test), explore common tools → conduct cross-center MBPM pilot
- LaRC, GRC, ARC, AFRC participate in MBPM pilot

#### **FUNDING**

- · Requirements development/alignment and civil servant labor funded
- Require modest annual WYE above project \$ (\$100K STMD, \$250K ARMD)

# **MBx Initial Implementation Activities**



Use MBx Roadmap as best practices to prototype and accelerate model based approaches in selected (willing/ready) areas across the NASA Enterprise, to learn/illustrate benefits and inform

## Model Based Design Engineering:

Develop architecture requirements, benchmarking and conduct pilots for full model based definition (MBD) digital engineering environment spanning research & development from concept to flight. Prototype digital thread from concept to manufacturing. *(Requirements development, benchmarking funded; pilots* \$390K)

#### Model Based Discipline Engineering:

Advance and integrate discipline tools using automated workflows to enable Certification by Analysis, including uncertainty quantification - CBA funded by ARMD; Request \$10M reconsideration for OCE R&A advanced tools



#### Model Based Systems Engineering:

Establish MBSE Leadership Team (center reps) to work as integrated team to leverage/ align investments, share lessons learned/ models in library, and remove project barriers to entry for lifecycle MBSE adoption, via MD pilots (Funded – leverage current center MBSE investments; Request \$150K to jump start tool/model development so projects don't fund learning curve)

#### Model Based Mission Assurance:

Use GMIP model to auto-generate future surveillance plans & forecast costs from supply chain risk weighted solutions; Pilot inter-Center product collaboration; MBMA Pilot Inventory/Prioritization (*Request \$100K for data support*)

**Model Based Engineering** 

# **MBx Initial Implementation Activities**



Use MBx Roadmap as best practices to prototype and accelerate model based approaches in selected (willing/ready) areas across the NASA Enterprise, to learn/illustrate benefits and inform scaling



#### Model Based Enterprise Architecture

Use MB Institutional, MB Mission and MB Engineering pilots as use cases to drive development of MB Data & Architecture (Unfunded, Request \$540K)

Model Based Enterprise Architecture



#### Model Based Program Management: Identify model based methods to integrate Technical (Systems Engineering) and Financial (Program -Control) aspects in Program Management; develop AI/ML risk assistant (Funded – leverages PMIAA & STMD; request \$100K)

Model Based Project Management: Pilot efficacy of common model based Project Management processes/tools to automate reporting and enable forecast analytics (Funded by ARMD/STMD; Request extra \$350K for WYE/project FTE to accelerate)

## Model Based Engineering

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- Model Based Systems Engineering: Establish MBSE Leadership Team (center reps) to work as integrated team to leverage/align investments, share lessons learned/models in library, and remove project barriers to entry for lifecycle MBSE adoption (Funded - leverages current Center investments in MBSE; Initially requesting \$150K to jump start tool/model development so projects don't fund learning curve)
- Model Based Design Engineering: Develop architecture requirements, benchmarking and conduct pilots for full model based definition (MBD) digital engineering environment spanning research & development from concept to flight. Prototype digital thread from concept to manufacturing. (Requirements development, benchmarking funded; pilots \$390K)
- Model Based Discipline Engineering: Advance and integrate discipline tools using automated workflows to enable Certification by Analysis, including uncertainty quantification (CBA funded by ARMD; Request restore of \$10M OCE Engineering R&A, min. \$980K to cover CBA gap)
- Model Based Mission Assurance: Use GMIP model to auto-generate future surveillance plans and forecast costs from supply chain risk weighted solutions; Pilot ICD/ERD enterprise process model; MBMA Pilot Inventory/Prioritization (Request \$100K for data science support)
- **Model Based Enterprise Architecture** Support development of MB Data & Architecture for pilots (Unfunded, Request \$540K)

## **MBx Initial Implementation Activities**

Use MBx Roadmap as best practices to prototype and accelerate model based approaches in selected (willing/ready) areas across the NASA Enterprise, to learn/illustrate benefits and inform scaling

## Model Based Institutional Management

- Model Based Acquisition: Pilot a Model Based Realistic Cost Estimating (RCE) approach for hardware contract RFP and proposal evaluation process (Funded by OCFO/OP; Request extra \$200K to expedite pilot and scale to enterprise)
- Model Based Talent Management: Develop a long-term roadmap for a technology enabled, integrated Human Capital IT platform to optimize HR experience for employees, supervisors, service providers @ speed of innovation (Roadmap funded, \$1.8M/yr to build)

## Model Based Mission Management





# MBx Implementation Highlights – MBSE & MB Acquisition



## **Model Based Acquisition**

- Activity: Pilot a Model Based Realistic Cost Estimating (RCE) approach for hardware contract RFP and proposal evaluation process
- Approach: Eliminate cumbersome, time consuming labor/material BOE cost evaluation by assessing offeror supplied realistic cost models against NASA models and historical data
- Participants: OP as process owner, OCFO as realistic cost estimation model/data owners, SMD/ESD exploring for future AO
- Outcome: More realistic estimated costs at contract award, less cost growth throughout project life cycle

## Model Based Systems Engineering

- Activity: Establish formal MBSE Leadership Team (center reps) to remove barriers to entry for lifecycle MBSE adoption
- Approach: Work as integrated MBSE Leadership Team to formalize goals, leverage & align investments, share lessons learned and models in library, and coordinate to systematically remove barriers to entry for lifecycle MBSE adoption, easing project adoption
- Participants: OCE as champion, all NASA Center Engineering Directors
- **Outcome**: Synchronize increasingly complex requirements & designs with expanding participants, shorter schedules

# Integration: DT Transformation Architecture

DT's **Transformation Architecture** includes an aspirational future version of NASA's Enterprise Architecture:

- Flows the needs of our future transformed NASA business model into our future operating model
- Focus on developing guidelines to ensure integration/interoperability of future enabling technology / data layers

	-		Integration	& Communication								
			V	ISTON								
BUSINESS MODEL												
	Products / Va Services P	alue Custom Prop User	ers / Channels E	Revenue Key Model Partners quivalent	Cost Structure	Key Key Activities Resources						
			OPERAT	ING MODEL								
		What	Who		Where	How						
	Intent			Operating Model Vision								
	Sets intent for how we design		Operating Model Principles and Implications									
	the DT Program		Di	Distinctive Business Capabilities								
			1									
	Blueprint Different Lavers	Governance Ensures effective decision making & accountability in line with op model principles										
	that result in a high-level design of the DT Program	Org & Workforce Defines structure, responsibilities, roles, skills, & talent plan	Metrics & Incentives Define the right structures to measure progress & incent behavior	Process Defines how to execute the core functions / capabilities	Info & Data Identifies the data & info required to execute the model							
			Ensures people are prepared, c	Culture apable, & align w/ what's need	ded to execute the vision / op	p model						

### **Transformation**

Conceptualizes (attributes of) NASA's transformed Business Model

## Architecture

Framework to define how the layers of *NASA's transformed Operating Model,* including process, technology & data, must integrate to enable seamless operations