Evaluating Models of Human Performance: Safety-Critical Applications

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Human Performance Modeling in Safety-Critical, Mixed-Initiative Domains

• Focusing on evaluations of acceptability as well as optimality

• Need to account for distributions of behavior

• Tasks as the linkage for complex system evaluation

• Increased use of automation emphasizes need for evaluation of attention
Cognitive Modeling for Safety Critical, Mixed-Initiative Applications

- **Supporting Tradeoff Decisions**
  - Social Penetration: Characterizing the problem space
    - Focus on evaluating the correct questions
  - Metricity: Avoiding the Illusion of precision
    - Applicability, Uncertainty
  - Robustness: Defining strategic variation
  - Data Applicability: Identifying the measurement needs
Limitations: Bridging the Granularity Gap

- New architectures
  - Bounded Optimality – focus on the problems the human has
  - Strategy Generation – focus on how goals could be achieved, strategic variation
Limitations: Bridging the Granularity Gap

- **New Tools for Domain Experts**
  - CogTool

- **New empirical measures**
  - Focus on attention
  - eye tracking
  - fnirs images
  - EEG

CogTool (John et al., 2004)

SanLab, Gray

Portable fNIRS
Thank You
## Taxonomy

<table>
<thead>
<tr>
<th>ATTRIBUTE</th>
<th>1 (LEAST)</th>
<th>2 (MODERATE)</th>
<th>3 (MOST)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>DATA APPLICABILITY</td>
<td>No basis in existing data</td>
<td>Describes existing data</td>
</tr>
<tr>
<td>B</td>
<td>DIMENSIONALITY</td>
<td>Single input, single output</td>
<td>Multi input, single output</td>
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<tr>
<td>C</td>
<td>METRICITY</td>
<td>Limited to nominal relationships</td>
<td>Primarily ordinal relationships</td>
</tr>
<tr>
<td>D</td>
<td>ROBUSTNESS</td>
<td>Unique focus on limited objects or events</td>
<td>Moderate focus to a variety of objects or events</td>
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<tr>
<td>E</td>
<td>SOCIAL PENETRATION</td>
<td>Confined to a mental model</td>
<td>Communicated to the relevant community</td>
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