NASA AOC Research Areas

• AOC automation
  – Applied advanced “cognitive computing” systems to airline operations
  – Objective was to improve access to documents (e.g., FAA Regulations, airline procedures, etc.) and Internet resources

• Winter weather operations
  – Developing automation tool to improve airport operations during winter storms
  – Objective is to reduce cancelations and delays due to winter weather

• Creating AOC laboratory to support research
  – At NASA Ames in the Human Systems Integration Division
Airline Operations Research Group (AORG)
Winter Weather

- Developing the “Flight Awareness Collaboration Tool” (FACT)
- Concentrates information about winter weather events on one display
- Includes predictive tools
- Supports collaboration between AOC, air traffic control, airport authority, and de-icing operators
- User interface designed completed and web-based prototype under development
- User group at Detroit airport
- Space Act Agreement with Virgin America to support FACT evaluation
  - Virgin America backup AOC located at NASA Ames
FACT Information

- Weather status and forecasts
- Reporting of runway closures for snow/ice treatment
- Runway braking action
- Visual display of surface traffic movement at airport
- Hourly arrival and departure rates
- Airport runway configuration
- De-icing areas
- Notices to Airmen
- Field conditions
- FAA Operational Information System
- Aviation Digital Data Service icing information
- Runway visual range
- Tracking of arrival flights in en route airspace
## FACT User Interface Design

<table>
<thead>
<tr>
<th>Profiles Bar</th>
<th>Quick View Tabs</th>
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<tr>
<td></td>
<td>Primary Map View</td>
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<td>displays current US map</td>
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<td>Surface Map View</td>
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<td>displays current airport surface map</td>
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<td>Information View</td>
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<td>formatted data for current airport</td>
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<td>ZOOM/PAN CONTROLS/COLLAPSIBLE MENU</td>
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<tr>
<td>Communication View</td>
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<td>communication with other groups and issue tracking</td>
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</table>
FACT User Interface Design
Primary Map View
Surface Map View
Gathers and “tailors” data from external web sites
Information View
Communication View

LGA: Too many aircraft in de-icing area.
Author: rmogford
15:30:02

JFK: UAL 3740 stall in de-icing area. Expect a 20 min delay.
Author: dpeknik
11:18:16

Comments:
13:30:45
-dpeknik: Not sure how to deal with this one, any suggestions?
Here's the procedure attachment

13:42:34
-eleong: That's an old document I believe.

13:42:34
-rmogford: I'll update and send a new document to the team.
Communication View

41 users online
TMC Group
2 LGA Dispatchers
GMTO
AFP Position Managers
4 Information Team
LGA Controllers
JFK Controllers

Hello there...
Richard Mogford 8:56:14 AM

It seems like we're getting a lot of warnings about ice and heavy freezing rain.
Richard Mogford 8:56:14 AM

The group is tracking and shows an hour or more...
Richard Mogford 8:56:14 AM

Thanks for the update, have a good one.
Before I forget, there's another front coming in, so stay tuned for additional info.
Richard Mogford 8:56:14 AM

Type your message here & press Enter or the send icon to submit...
FACT Implementation

- FACT is a web-based application
- Receives JAVA messages from the FAA System Wide Information Management (SWIM) data repository
- Surface movement data are from ASDE-X
- Data are acquired from web pages and tailored for the Information View
- Predictive tools will be built into FACT
- First one competed is Metron’s Winter Weather Airport Capacity Model (WWACM)
  - Predicts changes in airport departure rates from weather reports
WWACM for BOS for February 16, 2013
The 77 airports included in WWACM
WWACM in FACT
FACT Prototype
Primary Map
Surface Map
### ADVISORIES FOR MONDAY, 08-01-2016

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<th>#</th>
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FACT Progress

• Web-based prototype will be completed by the end of 2016
• Example of an approach for display integration
• Plan to demonstrate to airlines and airports to seek feedback
• FACT platform will be used to host additional automation tools (e.g., diversion management, planning snow removal)
• Creating AOC simulator at NASA Ames to evaluate FACT
• Will evaluate FACT in operational settings
NASA/Industry Collaboration

• Airline Operations Workshop in August 2016
  - Around 200 attendees
  - Focused on NASA, FAA, and private sector innovations to support the airlines (AOC and flight deck)
  - Identified gaps where research is needed

• Research themes
  - AOC simulation
  - Study dispatcher workload, situation awareness, errors
  - Display/system integration
  - Managing/accessing large information databases from multiple sources
  - Display/system integration
  - Preferred routes
Questions?

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